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Renewal of “Neuro HALFIT at home service”
~ Entire process from sign up to after support can be completed online~

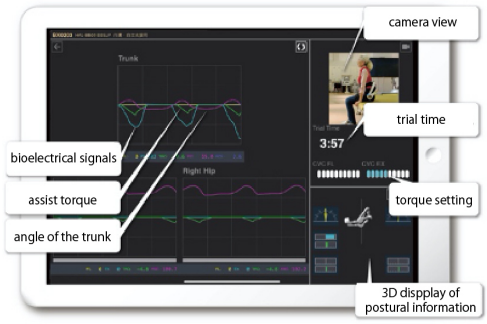
CYBERDYNE Inc. [Tsukuba, Ibaraki, CEO: Yoshiyuki Sankai (the “Company”) announced to renew its “Neuro HALFIT at home” service as an online support service connected to cloud. The Company designed the service for those experiencing less opportunity to work out and less level of physical activities, as they are asked to stay home to prevent being infected by COVID-19.

New feature 1:HAL Monitor that visualizes physical data and enables further support from staff

HAL is now connected with CYBERDYNE cloud system. This enables visualization of information of bioelectrical signal and postural information. The wearer can not only obtain visual feedback but also receive quality support from their therapists and trainers remotely.



Image of training with HAL monitor



HAL monitor

- Visualization of physical information to check effective body movements
- Connects to cloud to realize effective support from remote
- Real time monitoring and recording function to look back previous sessions

New feature 2: New pricing structure to enhance further support

The Company introduced a new package plan that includes set up support and two online support sessions every month at a reasonable price.



Requires no initial installation fee. Upon signing up for second time and onwards, pricing will be even more reasonable

Contract period	Rental price for the first time rental		
Three months	¥48,000	¥48,000	¥48,000
Two months	¥58,000	¥58,000	
One months	¥88,000		

Contract period	Rental price for the second time and onwards		
Three months	¥38,000	¥38,000	¥38,000
Two months	¥48,000	¥48,000	
One months	¥78,000		

* Consumables, shipping and tax not included

New feature 3: Entire process can be completed online without direct contact with staff

The Company designed the entire process from sign up, set up and two support sessions from the staff to be contactless and online, so that the risk of infection are minimalized.

New feature 4: Grand opening of CYBERDYNE STORE

The Company's first D2C site, CYBERDYNE STORE is now available. The Company plans to gradually expand the delivered service, so various services can be provided online.

<CYBERDYNE STORE> **https://store.cyberdyne.jp** *Available in Japanese