June 5, 2020

Notification on Business Operations in Response to Lifting of the State of Emergency

In response to lifting of the state of emergency on May 25, we will change the business days and hours which have been shortened back to normal state as follows.

Please note that business operations may change in the future due to government policy, infection status of COVID-19, and so on. We humbly ask for your understanding and cooperation.

1. Starting date of changes
   June 8

2. Operation where business days and hours will be changed

	Until June 7	After June 8 (Normal business days and hours)
Services provided at automatic contract machines	Business days: weekdays, Saturdays, Sundays and holidays Business hours: 10:00 a.m. – 7:00 p.m.	Business days: weekdays, Saturdays, Sundays and holidays Business hours: 9:00 a.m. – 9:00 p.m.
Inquiries, services and consultations on repayment provided over phone	Business days: weekdays Business hours: 9:00 a.m. – 6:00 p.m.	Business days: weekdays, Saturdays, Sundays and holidays Business hours: 9:00 a.m. – 6:00 p.m.

<Reference>
Umeda Branch and Tennoji Branch have restarted services from May 25, Nishi-shinjuku Branch and Kawasaki-ekimae Branch have restarted services from May 26.

ACOM will continue to do everything in its power to prevent spread of infections and secure safety of customers and employees.

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