A Total Sales/Marketing Solution Provider for Maximizing Client Profitability

Direct Marketing MiX Inc.

Financial results briefing (FY2021/12 3Q)

November 12th, 2021



Table of contents

1 Financial results (FY2021/12 3Q)

2

Appendix 18

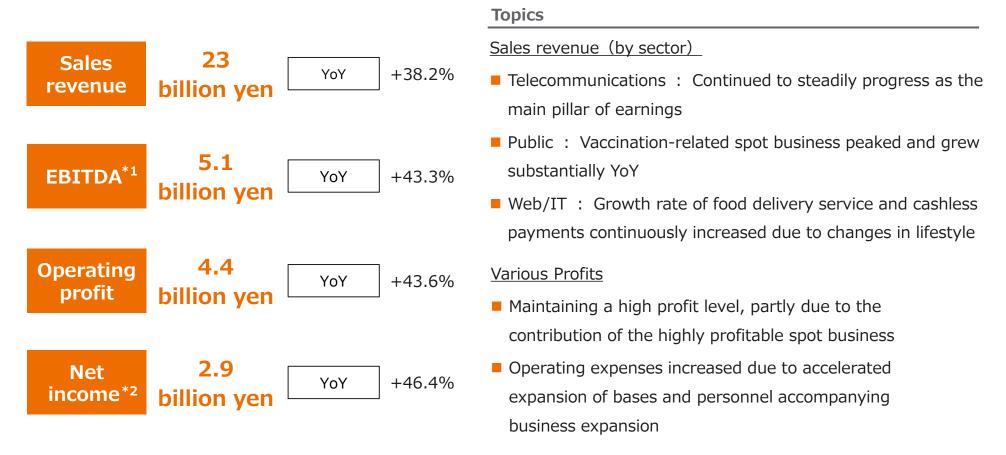


1. Financial results (FY2021/12 3Q)



Financial results highlights (FY2021/12 3Q) (3Q Cumulative Period)

- Sales Revenue: Existing business continued to grow steadily. Sales increased significantly by 38.2% YoY mainly due to an increase in vaccination-related spot business
- Various Profits: EBITDA increased by 43.3% YoY due to contribution from profitable spot business. Moderate cost increase due to strategic acceleration of office space expansion & growth in personnel numbers





^{*1} EBITDA = operating profit + depreciation + amortization

^{*2} Profit attributable to owners of parent

FY 2021/12 3Q (from July to September) P/L

- Sales revenue: Steady growth by 52.0% YoY due to orders for vaccination-related spot business, which has reached its peak
- Various Profits: Sales revenue grew at a faster pace than the increase in costs associated with the strategic office space expansion & growth in personnel numbers, and EBITDA progressed at a high level, by 114.9% YoY

Consolidated P / L 3Q results and YoY change

	2020/12	2021	/12	
(¥ mm)	3Q (from Jul. to Sep.)	3Q (from Jul. to Sep.)		
	Results	Results	YoY	
Sales revenue	5,271	8,013	+52.0%	
Operating expenses	△4,668	△6,587	+41.1%	
Other revenue	13	9	-	
Other expenses	△8	△0	_	
Operating profit	609	1,435	+135.8%	
Operating profit margin	11.5%	17.9%	+6.4pt	
Financial profit	0	1	-	
Financial expenses	△25	△12	_	
Profit before tax	584	1,424	+143.8%	
Income tax expense	△174	△403	-	
Net income*1	410	1,021	+149.0%	
Net income margin	7.8%	12.7%	+5.0pt	
EBITDA*2	800	1,719	+114.9%	
EBITDA margin	15.2%	21.4%	+6.3pt	



^{*1} Profit attributable to owners of parent

^{*2} EBITDA = operating profit + depreciation + amortization

FY 2021/12 3Q (Cumulative) P/L

- Sales Revenue: Steady progress by 80.8% compared to the initial forecast due to growth in existing business and an increase in vaccination-related spot business
- Various Profits: EBITDA progressed at a high level of 96.3% compared to the initial forecast, but the full-year earnings forecast remains unchanged due to the expected decrease in spot business and settlement bonus expenses in 4Q

Consolidated P / L 3Q (Cumulative) results and YoY change

	2020/12		2021/12		2021/12
(¥ mm)	3Q (Cumulative)	3Q (Cumulative)			Full year
	Results	Results	YoY	Progress rate*3	Forecast
Sales revenue	16,667	23,039	+38.2%	80.8%	28,50
Operating expenses	△13,650	△18,729	+37.2%	_	
Other revenue	23	46	-	- /	
Other expenses	△8	△4	<u>-</u>	-	
Operating profit	3,031	4,352	+43.6%	96.7%	4,50
Operating profit margin	18.2%	18.9%	+0.7pt	-	15.89
Financial profit	40	2	-	-	
Financial expenses	△98	△130		- /	
Profit before tax	2,973	4,224	+42.1%	96.0%	4,40
Income tax expense	△969	△1,290	-	-	
Net income*1	2,004	2,935	+46.4%	97.8%	3,00
Net income margin	12.0%	12.7%	+0.7pt	_	10.59
EBITDA*2	3,562	5,103	+43.3%	96.3%	5,30
EBITDA margin	21.4%	22.1%	+0.8pt	-	18.69

5,300
18.6%

28,500

4,500

15.8%

4,400

3,000

10.5%



^{*1} Profit attributable to owners of parent

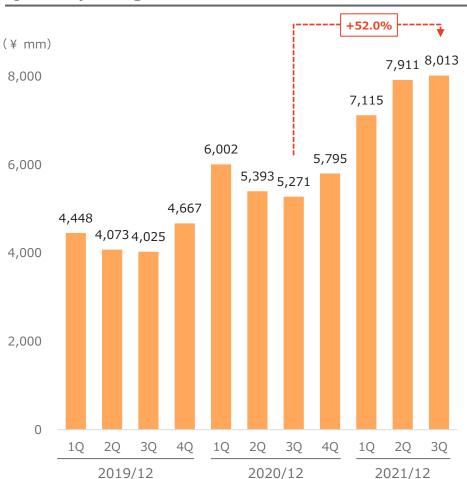
^{*2} EBITDA = operating profit + depreciation + amortization

^{*3 2021/12} progress rate against full-year forecast

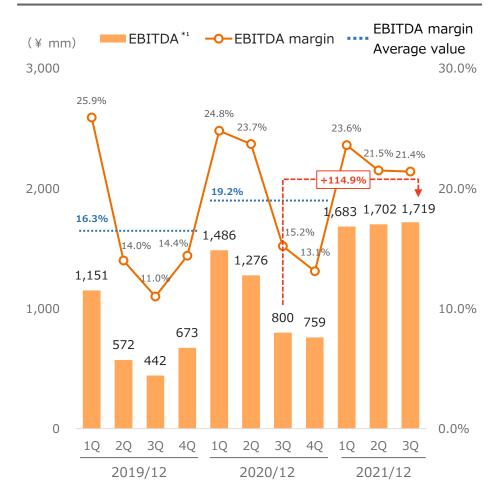
Quarterly Results

- Sales revenue: Substantial increase by 52.0% YoY due to growth in existing business and significant contribution from vaccination-related spot business
- **EBITDA**: Increased by 114.9% YoY due to higher operating profit margin per staff

Quarterly changes in consolidated sales revenue



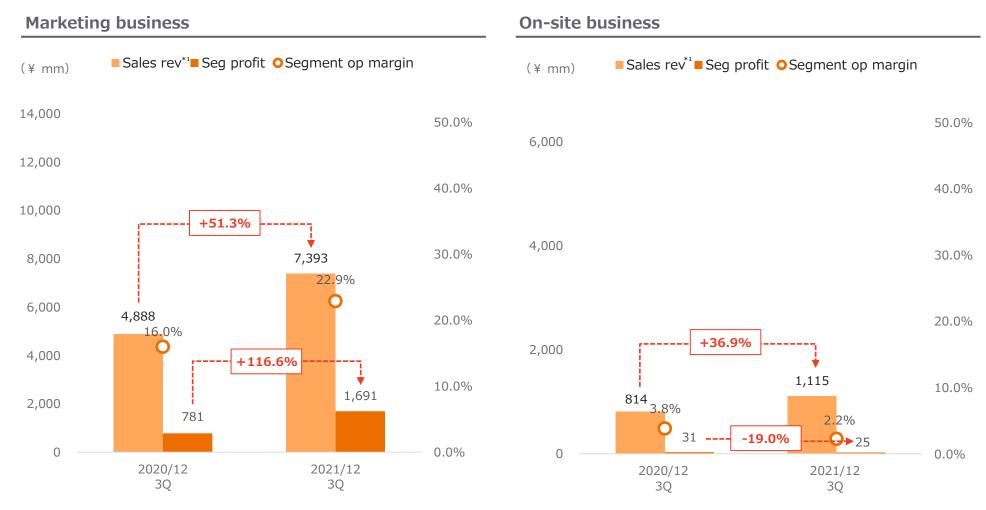
Quarterly trends in EBITDA · EBITDA margin





2021/12 3Q (from July to September) Results per Segment

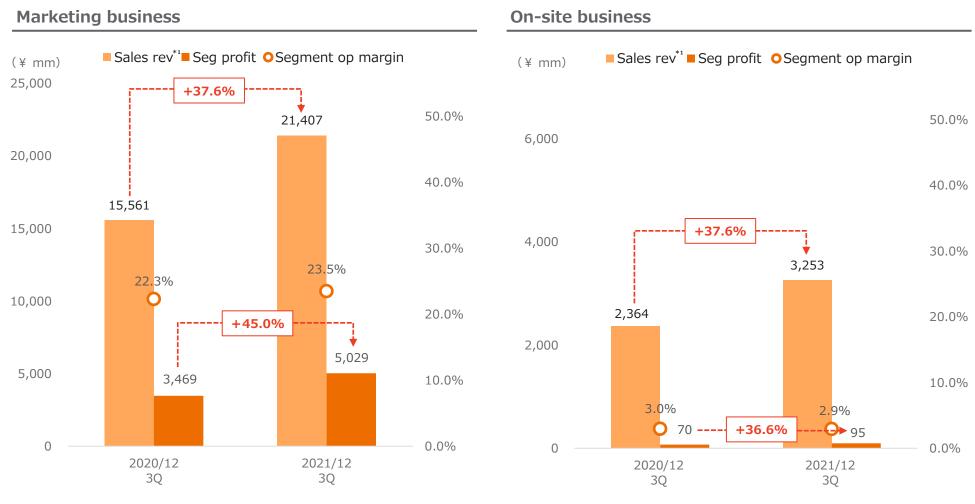
- Marketing business: In addition to the growth of existing business (especially in the Web/IT sector), a 51.3% YoY increase in sales and a 116.6% YoY increase in operating profit were achieved through orders for vaccination-related spot business
- On-site business: Sales grew by 36.9% YoY in response to increased demand for temporary staffing for vaccination-related spot business. On the other hand, operating expenses increased





FY 2021/12 3Q (Cumulative) Results per Segment

- Marketing business: In addition to the growth of existing business, the contribution of vaccination-related spot business resulted in a 37.6% YoY increase in sales and a 45.0% YoY increase in operating profit
- On-site business: Sales increased by 37.6% YoY, operating profit by 36.6% YoY

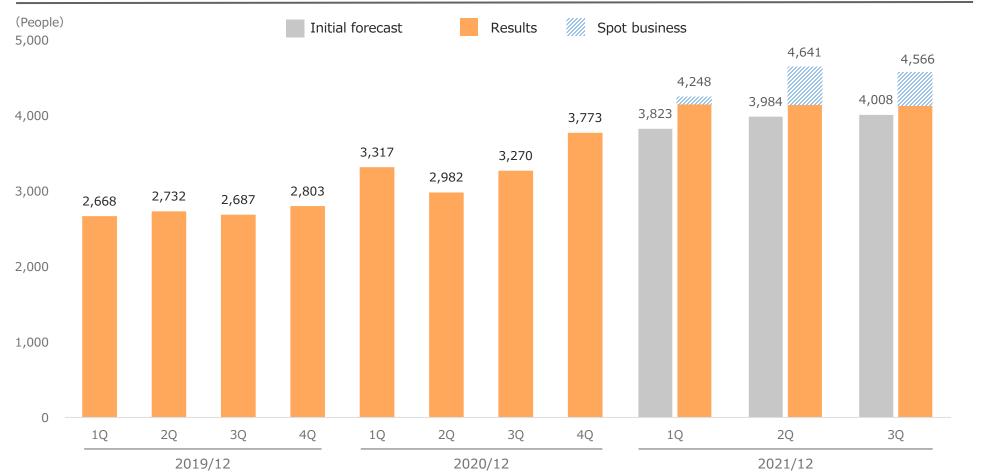




Marketing Business KPI

■ The number of operating staff*¹:In addition to higher-than-expected growth in existing business, the peak of vaccination-related spot business in 2Q and 3Q led to a significant increase over the initial forecast

Quarterly changes in the number of operating staff

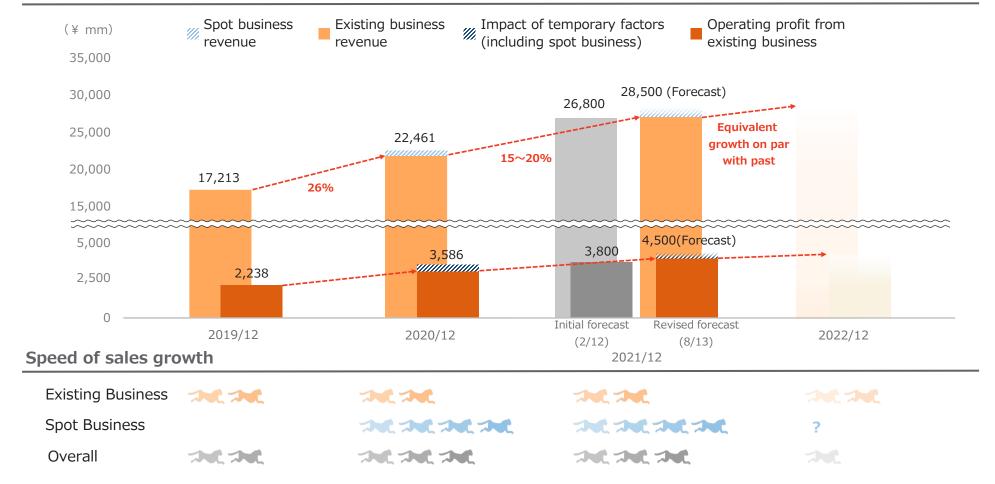




Speed of Growth Post COVID-19

- For existing business, in addition to telecommunications sector, we aim to steadily grow in other sectors such as Web/IT, in order to maintain equivalent growth as in the past even as the business scale expands
- As for spot business, we will accept orders while taking profitability into consideration

Sales/profits broken down into existing business and spot business





FY 2021/12 3Q B/S and C/F

■ Growth in retained earnings due to increased profits, resulting in an increase in ratio of equity attributable to owners of parent

Consolidated B / S

(¥ mm)	End of 2020/12	End of 2021/9	YoY change
Total assets	21,251	24,693	+3,442
Current assets	6,877	8,326	+1,449
Non-current assets	14,374	16,367	+1,993
Goodwill	10,984	10,984	±0
Total liabilities	13,251	13,698	+447
Current liabilities	6,073	6,569	+496
Non-current liabilities	7,178	7,129	△49
Total equity	8,000	10,995	+2,995
Total equity attributable to owners of parent	8,000	10,995	+2,995
Total liabilities & equity	21,251	24,693	+3,442

Main factors of increase/ decrease (YoY)

- Equity: Equity increased by 2,995 million yen due to strong business performance
- Liabilities: Current liabilities increased by 496 million yen mainly due to an increase in provision for bonuses and lease liabilities, although some borrowings were repaid ahead of schedule due to refinancing

Consolidated C / F

(¥ mm)	2020/3Q	2021/3Q	YoY change
Operating cash flow	2,781	2,975	+194
Investment cash flow	∆322	∆954	△632
Financial cash flow	△1,469	△1,492	△23
Free cash flow	2,459	2,021	△438

Main factors of increase/ decrease (YoY)

- Operating cash flow: 1,251 million yen due to an increase in profit before tax
 - $\triangle 422$ million yen due to a decrease in trade and other payables
 - $\ensuremath{\mathbb{X}}$ Of which \triangle 235 million yen due to the reduction of accounts payable
 - \triangle 454 million yen due to an increase in income taxes paid
- \blacksquare Investment cash flow : Expenditure due to security deposits \triangle 309 million yen

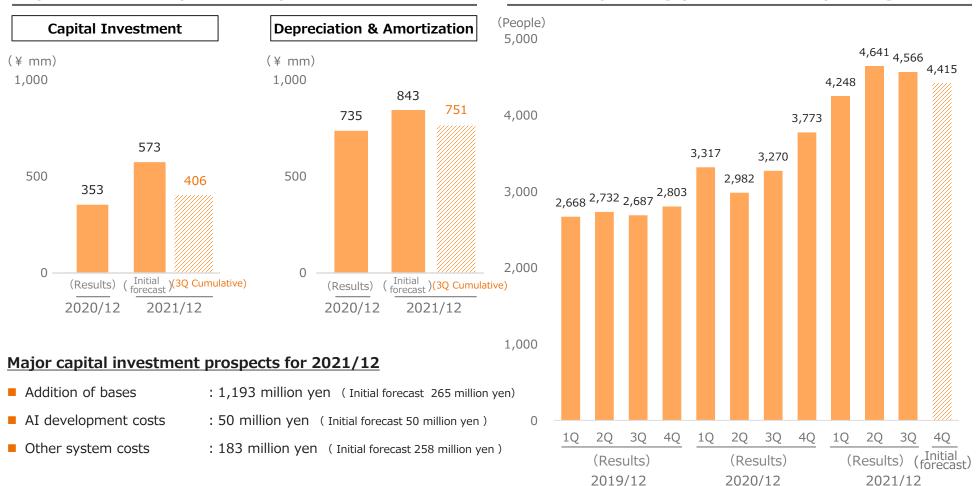


Investment Plan

- Mainly in 4Q, we plan to invest 1.2 billion yen in base addition, which greatly exceeds the initial forecast. Developing the ability to respond more flexibly to growing demand
- The number of operating staff will be adjusted accordingly depending on the progress of spot business in addition to existing business

Capital investment plan and depreciation outlook

Personnel planning (the number of operating staff *1)

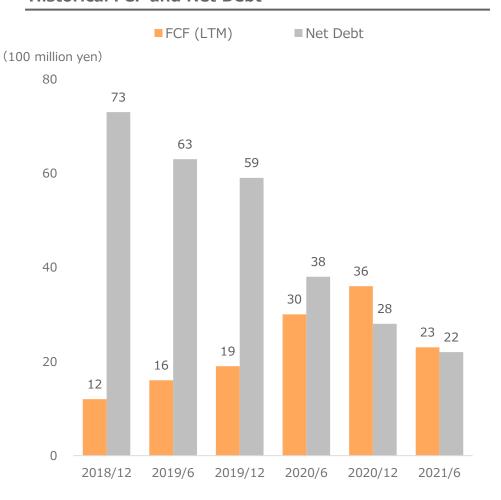




Solid cash flow and policies for shareholder returns

- Target total return ratio is 40%, considering capital policy including share repurchase
- Net debt is steadily decreasing

Historical FCF and Net Debt *1



Policies for shareholder returns

- We consider the profit return to shareholders as one of the essential management issues and aim a total return ratio of 40%, while securing necessary internal returns for future business expansion and improving financial strength
- We will consider our capital policy including share repurchase





It has been mentioned that the large-scale capital investment in the second half of the fiscal year was in response to anticipated demand, but can you elaborate more on the forecast for fixed expenses going forward?



Please tell us about your medium-term growth vision and your approach to spot business.



What is your approach to cash allocation and purchase of treasury shares to achieve the target total return ratio of 40%?



Appendix



DmMiX Group Overview

■ Sales & marketing professionals, sustaining sales expansion since the foundation



CEO Yuki Kobayashi

1982 Born in Saitama Pref. Japan

2007 Founded Customer

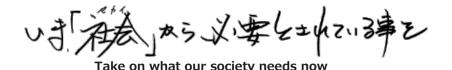
Relation Telemarketing Co., Ltd.

2014 Appointed as CEO

2015 Appointed as CEO of

DmMiX (formerly, CRTMHD) (present post)

Corporate Philosophy



Vision

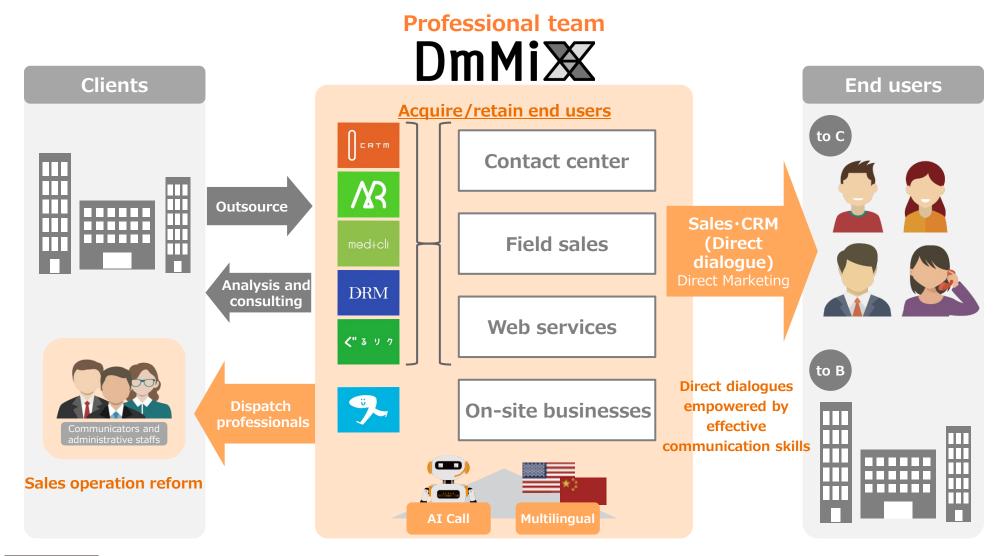
In our society, there are things we should not change With our voice, we must unite and change what must be changed





Proactive Sales – Professional Marketing Services

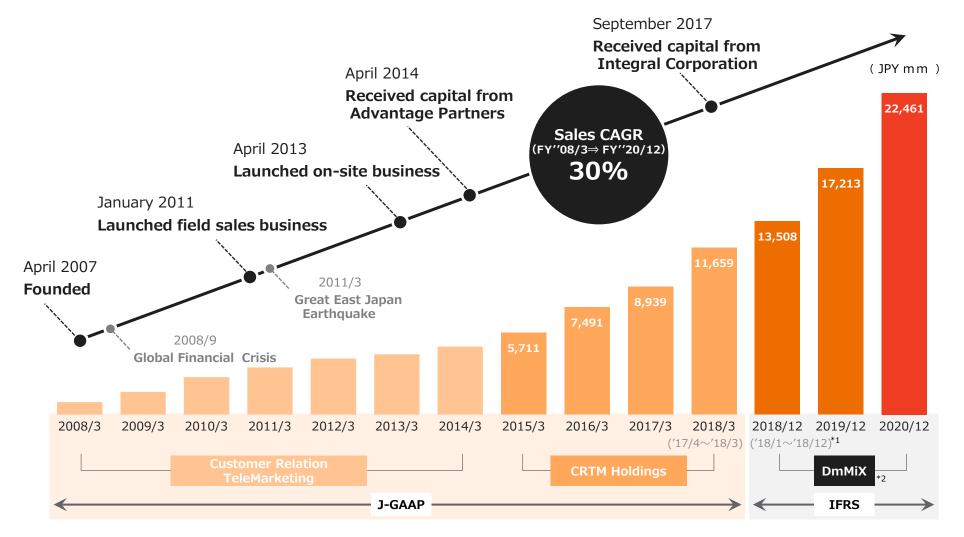
■ Direct marketing services provided by our professional marketing team





Key Milestones Since Incorporation

■ Sustainable sales growth since the foundation in 2007





^{*1} Changed to IFRS (and fiscal year end from March to December) from the fiscal year ended December 2018. J-GAAP FY2018/3 and IFRS FY2018/12 overlap between January and March 2018.

^{*2} Changed the trade name in April 2018

Solutions provided by DmMiX

- As a professional group, DmMiX is a one-stop commitment to all client issues related to sales and marketing, from lack of sales force to improvement of cost effectiveness
- Making it possible for clients to focus on their core business

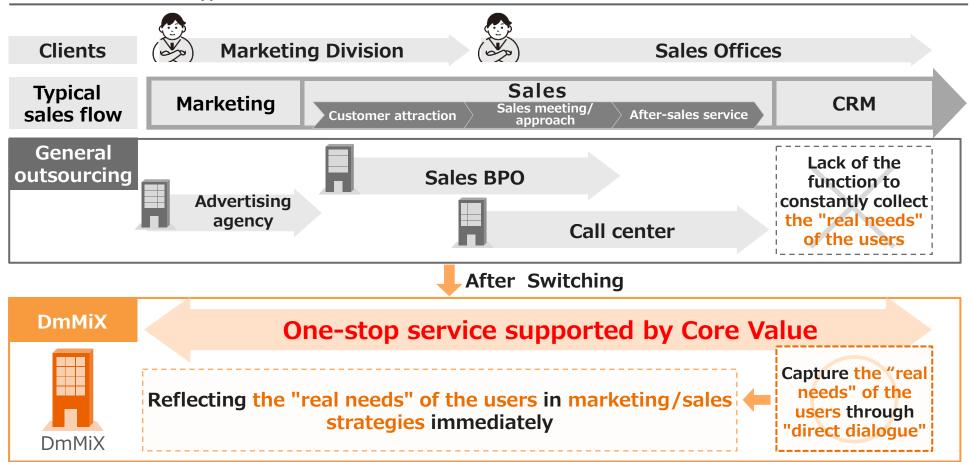
	Client issues	Solutions provided by DmMiX
5	Lack of sales force	Flawless sales system created by a group of sales and marketing professionals
	Improvement of cost effectiveness	Improvement of cost effectiveness by outsourcing and performance-based fee
	Lack of skills and resources to sell a variety of products	Combining sales know-how cultivated in various industries and with various products with abundant human resources
	Reaching the passive masses	Encourage decision-making by working with passive masses through outbound calls
<u></u>	ARPU improvement	Contribute to ARPU improvement by ensuring reach to all users and upsell & cross-sell



One-stop service for clients' sales processes

- DmMiX supports clients in Marketing-Sales-CRM, one-stop provision of essential functions in sales
- We offer direct marketing that connects the "real needs" of the users obtained in the process to the next strategies formulation

Differences between typical external services and DmMiX services



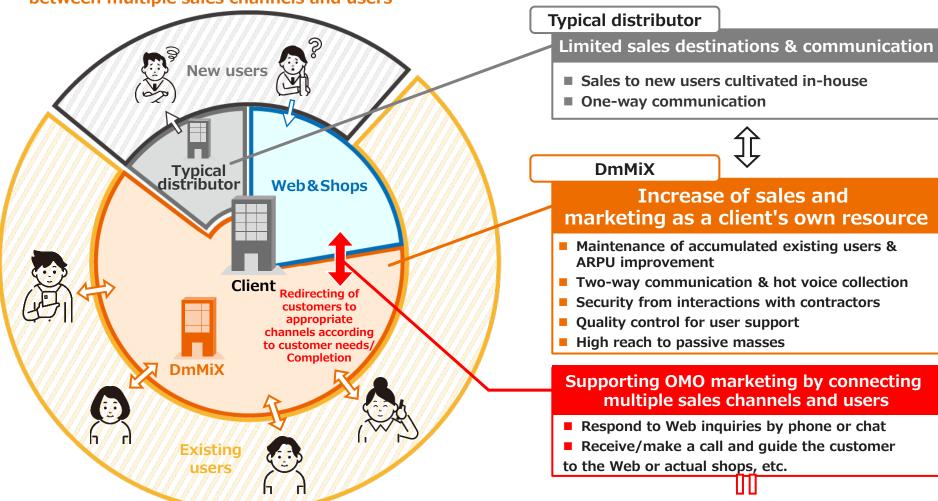


Supporting the OMO strategy by freely connecting each sales channel and users

■ As a client's own sales resource, we are responsible for the maintenance of existing users, who make up the majority of the customer base and ARPU improvement

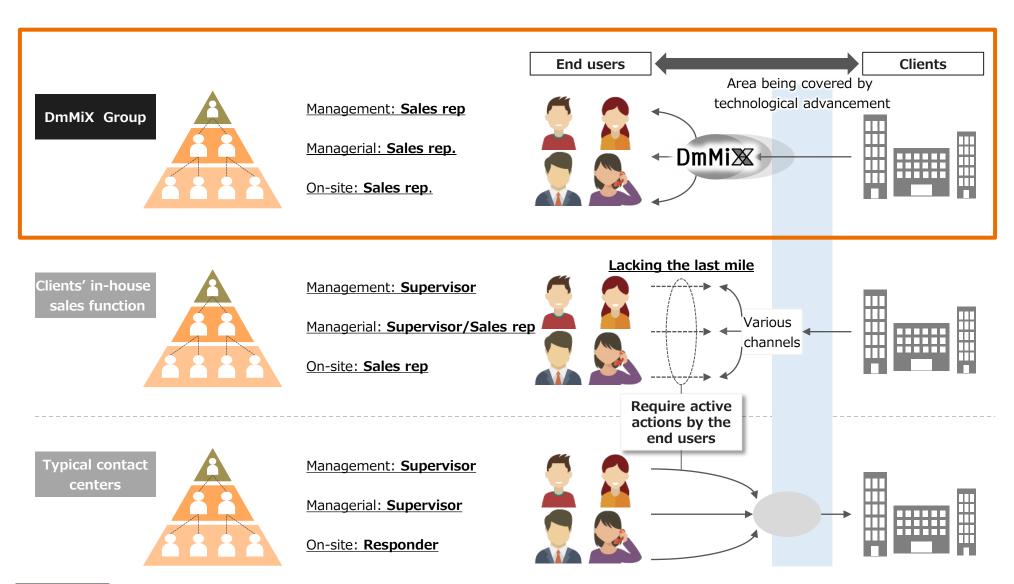
■ Based on two-way communication with users, we not only formulate marketing strategies but also act as a bridge





Indispensable functions to complement and maintain the DX mechanism

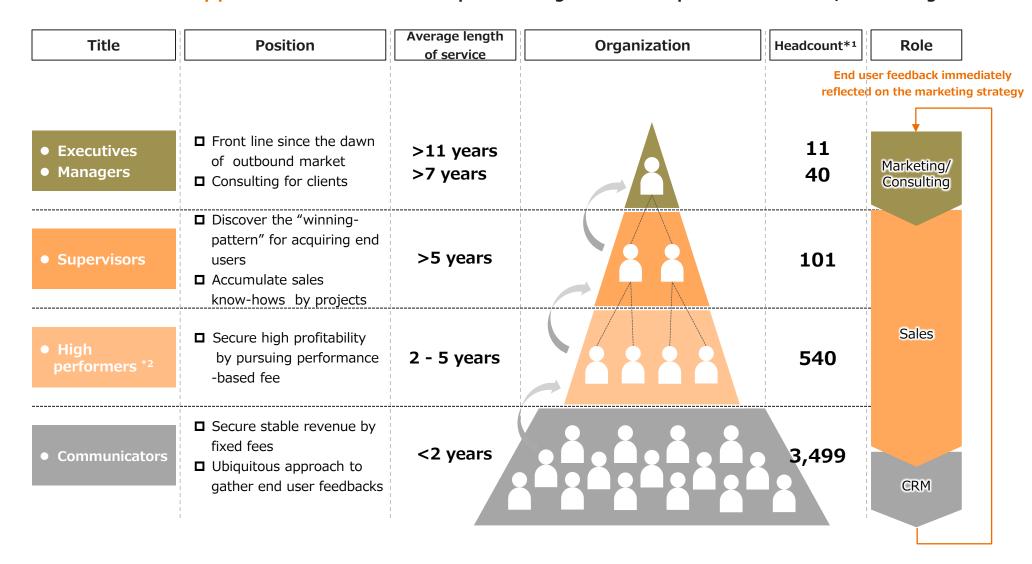
Our Distinct Business Model from Other Companies





Strong organizational Structure to Realize Clients' Sales/ Marketing Reform

■ Distinctive roles by positions contribute to the optimized organization for professional sales/marketing





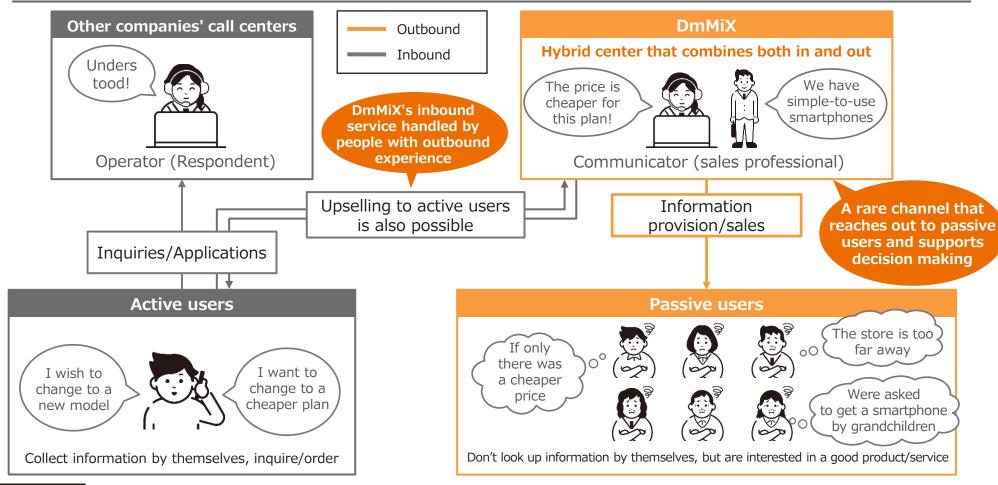
^{*1} As of the end of December 2020

^{*2} A general term for staff who have achieved a certain level of sales performance according to our standards

"Hybrid Center" that combines high quality sales force and user reach

- In the Japanese market environment, with many passive users, we are highly evaluated as a rare channel that can reach them directly from the company's side
- We provide services as a resource for client. With high quality control, we are not only responsible for sales, but also for deterring withdrawal and promoting loyal customers

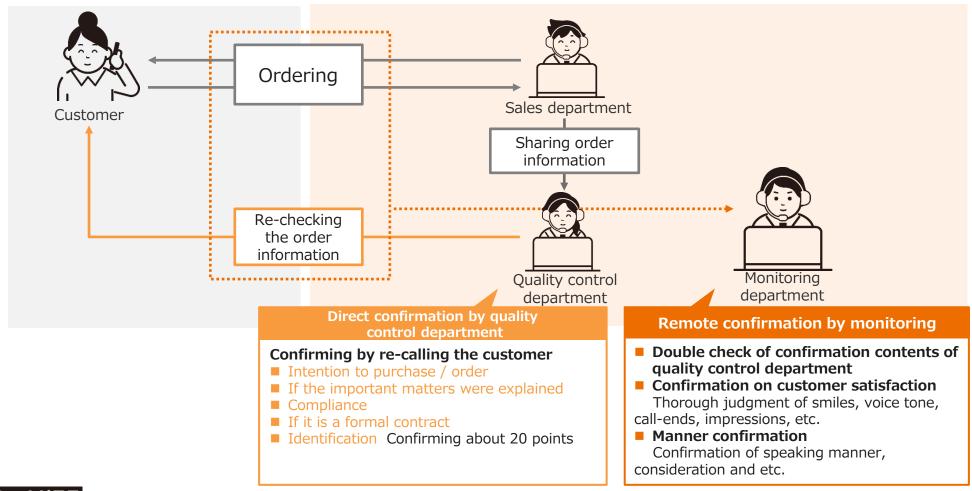
Clear competitive advantage through outbound-dominated "hybrid center" operations





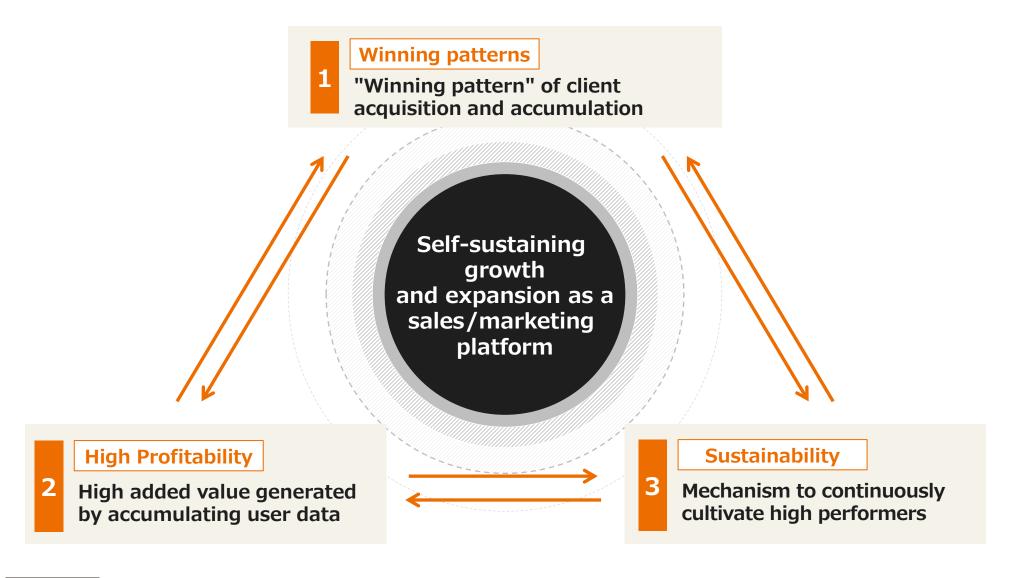
Thorough quality control as a sales professional

- Because we act as the client's own sales resource, we have built a compliance system that is as strict as or even more rigorous than our clients, and thoroughly eliminate risks
- In some cases, the services of the quality control department are provided independently





DmMiX's core competencies for autonomous growth





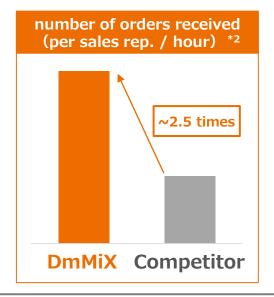
1. "Winning pattern" of client acquisition and accumulation

■ High performance & flexible support converts trial users into clients

High performance

DmMiX offers higher sales performance than other service providers or internal resources

- ✓ Managers and high-performers *1 owning know-how establish the whole operations
- ✓ Then systemize the process



Flexible support

Offering "Trial" service to explore clients' needs

e.g. Trials

✓ Available from one seat

Speedy

- ✓ Service ready on the next day of contract at the shortest
- ✓ On the spot service revisions upon client requests

Performance-based fee

- √ Fee system linked with sales
- ✓ Able to receive orders for less profitable projects that peers may not undertake while securing profit

Proposal-based

✓ Offer appealing proposals to clients, using accumulated data and know-hows

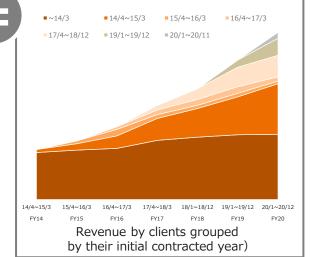
Repeat clients

Excellent cost performance achieves repeat orders from existing clients

- ✓ Switch the fee system to fixed + performance-based
- Maintain the result by systemized operations

Sales from existing clients (YoY)*3

100%+





^{*1} A general term for staff who have achieved a certain level of sales performance according to our standards.

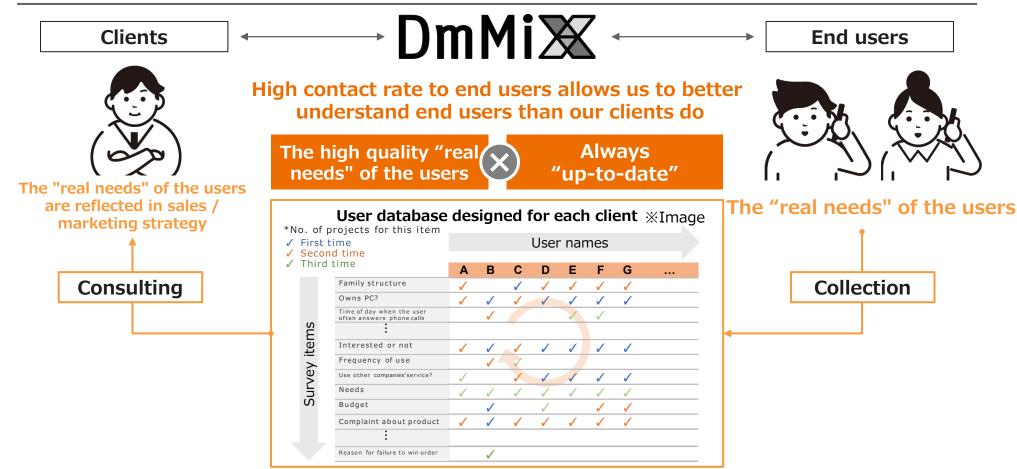
^{*2} Our estimate based on the data received from the clients in 2019

^{*3} Refer to p.20

2. High added value generated by accumulating user data

- Familiarizes users even more than the clients with the user database accumulated since the company was founded
- Contributes to the formulation of sales and marketing strategies with the "real needs" of the users and secure high added value. Becomes an irreplaceable existence

User data that is accumulated over time

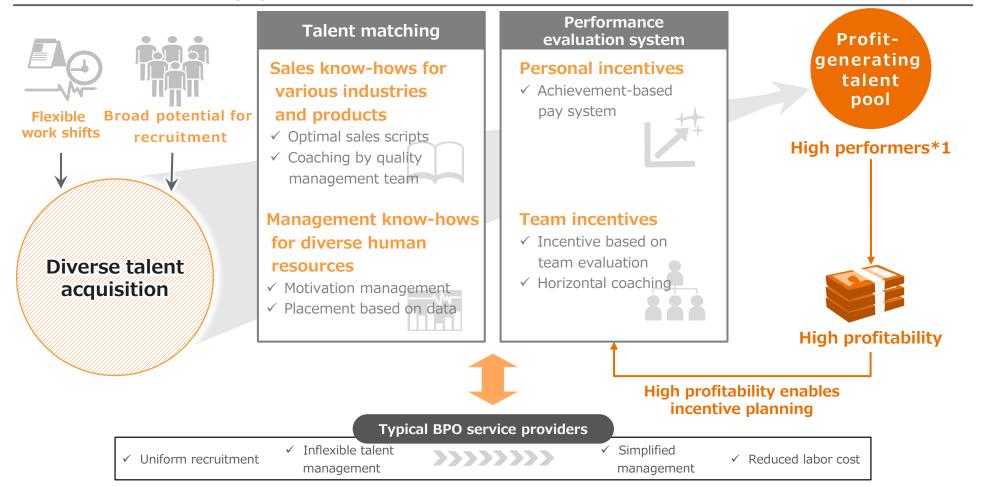




3. Mechanism to continuously cultivate high performers*1

Our unique training method enables to quickly develop talents that peers cannot

Mechanism to cultivate high performers *1

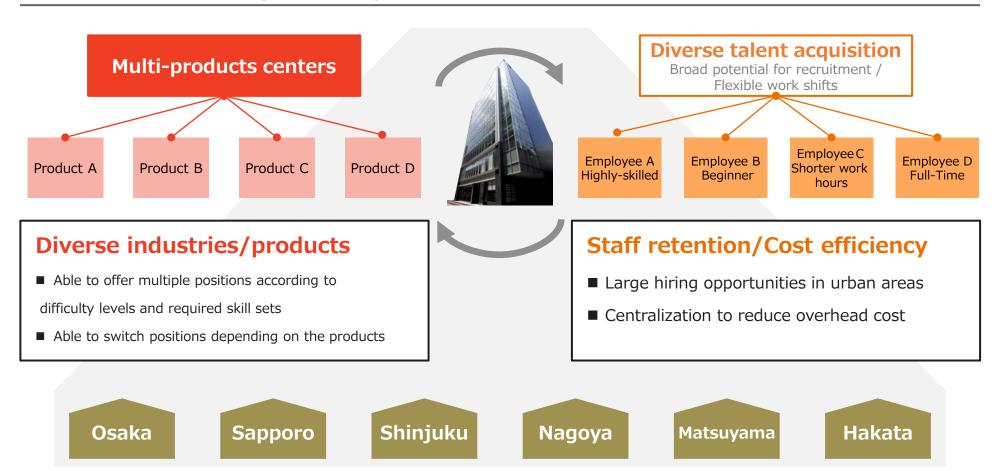




3. Mechanism to continuously cultivate high performers*1 - Matching human resources and products-

- Able to match with diverse talents with all branches being "Multi-products centers"
- Bases are strategically set up in metropolitan areas with high human resources concertation

Characteristics and advantages of "Multi-products centers"





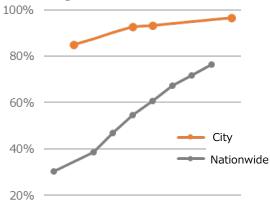
Impact of COVID-19 on business performance: Drastic shift to non-face-to-face sales

Previous Current From Term Next term (FY21) (FY20) **Term** Increase in inbound business and BPO business such as various inquiries corresponding to **ソソソソ** Unclear "COVID-19 vaccine" and related business, especially in public sector. • Increase in inquiry response operations due to continuous changes in consumer behavior, マンマンマンマンマン online shopping, cashless payments, and growth in food delivery, etc. **Benefits** • The hiring environment has improved. With the increase in job seekers (especially students), the recruitment of human resources has improved further. V V V V V Unclear At the same time, turnover rate declines. • Changes in client approach. Re-evaluate direct marketing and non-face-to-face sales. ンシンシンシンシンシン Drastic shift in sales strategy accelerated shift from face-to-face sales to non-face-to-face sales. Color legend ⇒ Big influence Small impact • Suppression of sales activities (calls) in the area subject to the state of emergency **V V** V V V V V V V V based on the request of the client • Refrain from visiting sales of communication products and OA equipment to mid-sized companies. Due to unknown recovery time revert to 700m & etc. **Demerits** • Cost burden due to implementation of various measures such as masks, **v v v v v v v v v v** v thermography, acrylic boards, etc. • Impact of changes in internal business structure due to working from home **V** V V V V V V V V V and work restrictions

Entrusted with "COVID-19" related business

- Entrusted with certain municipalities "special cash payment" application procession.
- Responded to the rapidly increasing number of applications from before GW with overwhelming on-site capabilities, commitment to work and enthusiasm
- Achieved and overwhelmingly exceed results on the national level (See figure below*1)

Changes in the benefited ratio



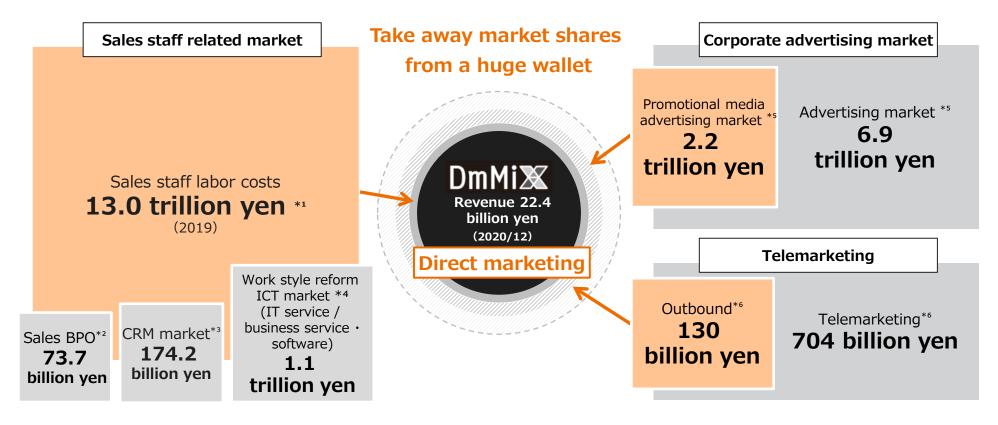




DmMiX's vast target market

Our target market has a vast scope for development beyond telemarketing

Advertising and SG & A expenses for target clients (sales staff personnel expenses)



^{*1} Calculated based on the number of sales staff x average salary income in Japan. According to the Ministry of Internal Affairs and Communications "Labor Force Survey", the number of sales workers who work 35 hours or more a week is 2.99 million. According to the National Tax Agency "Private Salary Survey", the average salary income is 4.36 million yen.

^{*6} Yano Research Institute "Call Center Market Overview 2020-Services & Solutions-"



^{*2} Yano Research Institute "BPO market reality and prospects 2020-2021"

^{*3} IDC Japan "Domestic CRM Application Market Forecast (June 25, 2020)"

^{*4} IDC Japan "Domestic Work Style Reform ICT Market Forecast (August 2020)"

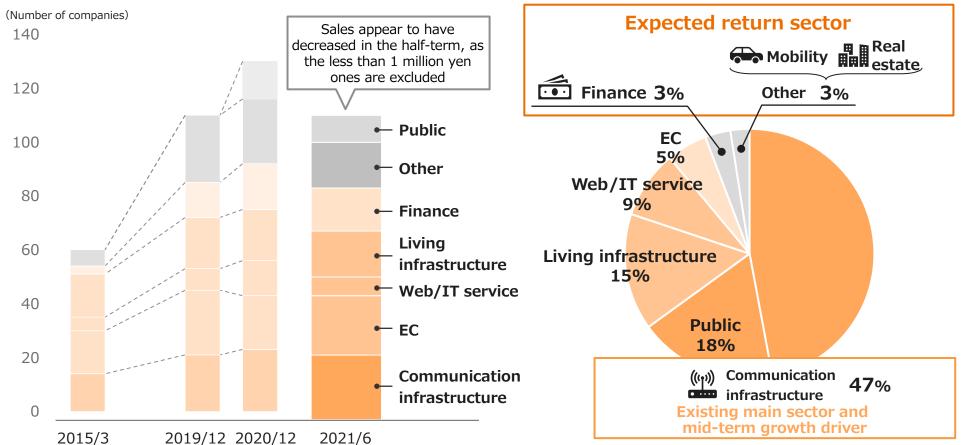
^{*5} Dentsu "2019 Japan Advertising Expenses"

Current earnings base and future focus sectors

- Build a diversified customer portfolio based on the number of clients. Acquire many potential monetization points
- Pursuing room for market development by expanding the main telecommunications sector and turning the expected sector into the second and third profit sectors

Changes in the number of clients by industry*1*2*3

Revenue composition ratio by industry (FY2021/6)





^{*1} Counted on a contract basis with each group company. Excludes clients with annual transaction amount of less than 1 million yen

^{*2} Communication infrastructure = mobile phone carrier affiliated companies / Living infrastructure = electricity, gas, internet lines, etc.

^{*3} On-site business (temporary staffing) is excluded for 2019/12 and 2020/12

Scope for growth in existing main sector (communication infrastructure)

- Revenue acquisition share in the telecommunications infrastructure sector is still limited at around 0.5%
- Our business opportunity exists in the reach and in understanding the needs of a huge user base

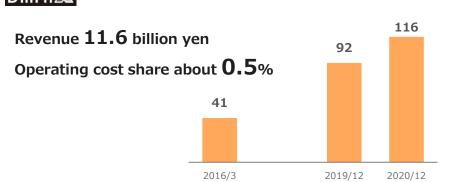
Revenue potential of the telecom. infrastructure sector

Operating expenses of major telecommunications carriers *1

Focusing on career shops About 2.1 trillion yen (Agency commission + business consignment cost in each company)

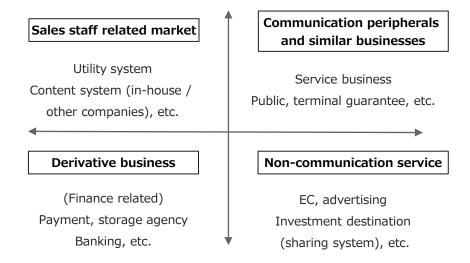
Great room for revenue

Achievements in the telecommunications infrastructure sector



Challenges in the telecom. infrastructure sector and business opportunities

Diversifying services



Huge user base

Total number of users (number of contracts) *1

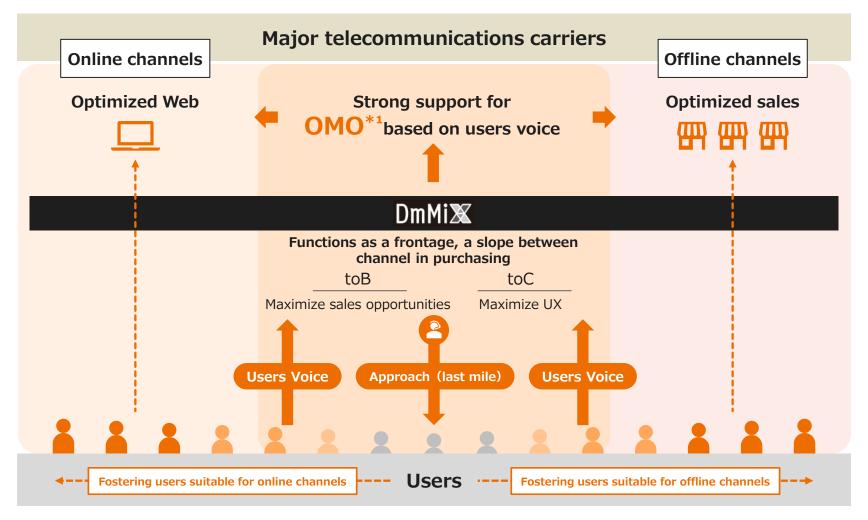
180 million cases

Limited reach to users · Cannot capture the "real needs" of the users



Acquiring profit opportunities by solving client issues

■ Strongly support client's OMO*¹marketing and capture further profit opportunities as a slope between channels

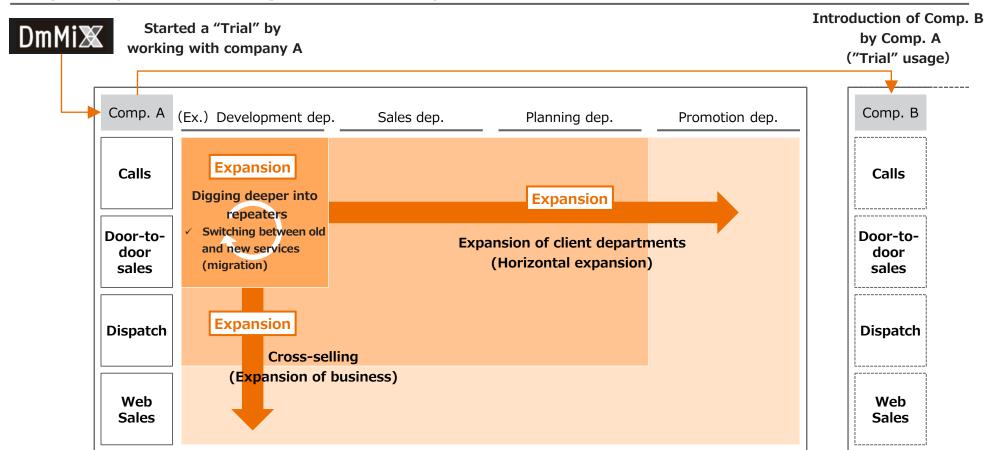




Client acquisition and business expansion

- Acquire new clients through active sales and referrals, and steadily expand business with highly satisfying results
- For existing clients, expand transactions by digging deeper through repeats, expand operations, and expand trading departments horizontally

Image of expansion of existing business from acquisition of new clients





Game change in the sales solution market (monetization of expected sectors)

- The financial, real estate, and mobility sectors have the same potential market size as the current mainstay telecommunications infrastructure sector
- Utilizing the know-how cultivated in the telecommunications infrastructure sector, cultivate a market where sales outsourcing has not yet penetrated

Expansion policy to expected sectors

Composition of new clients by industry in FY2020 (based on the case numbers)







Full online sales

Intensifying competition in each sector

Restrictions on face-to-face sales and online utilization due to the spread of the COVID-19

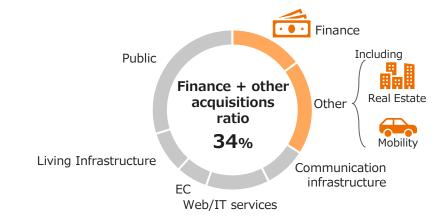
Business transformation for business expansion during the population onus period





Responding to new movements in the industry (face-to-face sales x telemarketing).

Utilizing the outbound know-how cultivated in the communication infrastructure sector, aim to monetize in 3-5 years



Expected sector acquisition status



Finance

MIODINI

Life insurance companies

Real estate debt guarantee companies

Department store C credit card companies

Cryptocurrency exchange

Used car resell marketing companies



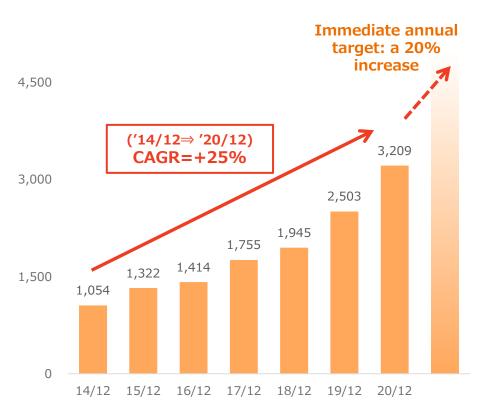
Steady increase in human resources / scope for talent acquisition



■ The number of communicators has steadily increased as we have grown, and there is ample room for hiring as the business expands in the future

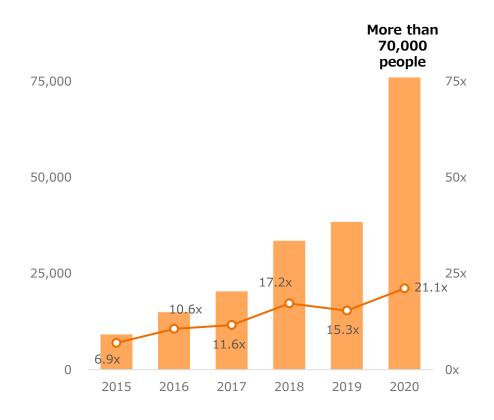
Changes in the number of communicators*1

(People) 6,000



Changes in the annual number of applications for communicators







Various human resources of our group

■ We realized a flexible work system and build a diverse pool of earning personnel with various backgrounds.

We also contribute to ensuring social mobility

Various attributes

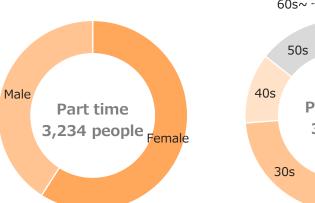
- Educational background and skills do not matter
- Comfortable environment for women in their 20s

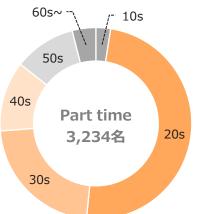
Flexible work system

- Flexible work system that allows you to work from3 hours a day, 1 day a week
- It is possible to secure a wide range of resources by responding to the needs of diverse work styles.

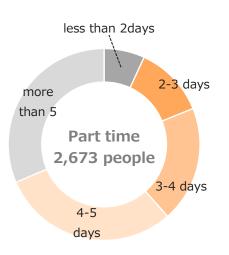
Gender*1

Age*1

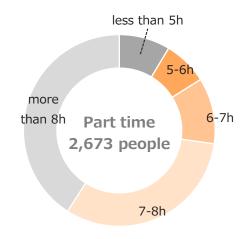




Working days per week*2



Working hours per day *2





^{*1} As of the end of December 2020. Percentage of part-time jobs (3,234 people)

^{*2} As of the end of December 2020. Calculated based on the average attendance for the three months from October to December 2020. Does not include months with 0 working days. Part-time jobs without work (leaves, etc.) are not counted

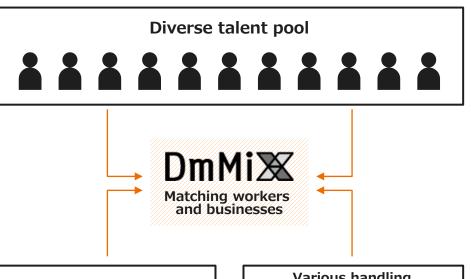
© Direct Marketing MiX Inc.

System that supports the stable expansion of the human resources pool

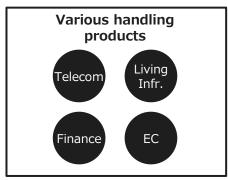
■ The business matching system stabilizes the human resources pool. The workplace is preferred by many job seekers, with many past staff members wishing to be re-employed once again

Stabilize the human resources pool by matching human resources and operations

> Matching the best work for individuals through job rotation and introduction to other industries







Monthly turnover rate (FY2020)

20.0%



Available re-employed



129 people

There are a certain number of hires who are familiar with our business (Efficient force)



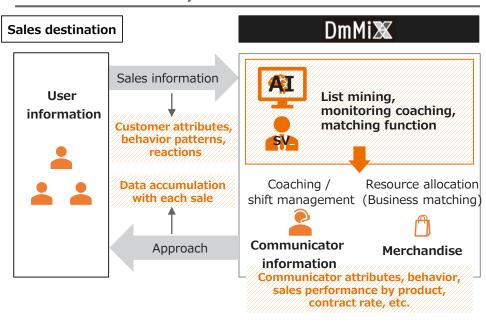
^{* 1} CRTM full-time employees leaving the company (excluding leaving the company during the trial period)

^{* 2} Number of employees who left CRTM and rejoined CRTM in 2020 (excluding rejoining group companies)

Acceleration of growth by AI utilization

- For AI development, even at the stage of trial introduction of some functions, a large effect has already been proven. Aiming for full-scale introduction in 2021
- We will expand the AI utilization function and introduce it to both management and communicator operations

Overview of an AI system



Factors for accelerating growth

Increase user loyalty
High performers training
Further focus on the last mile
(reduction of backyard operations)

Mid-term aim

The effect of accelerating growth

Efficient customer monetization
Customer retention effect
Increase in ARPU
Improvement of profit margins

Partial AI test introduction effect

- Trial introduction of AI system centered on list mining with two products
- Confirmed the results of AI introduction that greatly exceeds the conventional productivity

AI utilization data implementation Contract Communication Operations Users info information Info info About About 2.6 900,000 140 people **34** people million --- During AI Introduction Normal (Number of contracts won) Decision rate rises Product





Long-term growth prospects

Current

- For short to mid-term, the main driving force will be telecommunications infrastructure sector
- For mid-long term, in addition to entering the monetization phase of the expected sector, we will accelerate growth by utilizing AI

(Profit scale) Sales solution provider with a focus on Game changer in the Japan's leading sales the telecommunications infrastructure sales solution market solution provider sector Building a growth base (main Stable expansion of the human ■ In addition to exceeding 10,000 resources pool (20% per year) sector) human resources pools, against the backdrop of huge improving productivity through Establishing DmMiX Core Other room for human resources full-scale utilization of AI Competence acquisition and productivity Established as the one and only - Winning pattern improvement by increasing the sales solution provider in the number of high performers - High profit domestic telecommunications **Real Estate** ■ Gain more revenue infrastructure sector - Persistence opportunities in key sectors Decentralization of customer Mobility Commercialization and portfolio by expanding profit monetization of expected base of finance, real estate and **Finance** mobility sectors - Finance New Sectors Monetization - Real Estate - Mobility Telecomm. infrastructure Active investment in AI utilization with a view to sustainable growth (Time)

 $3\sim5$ years

Mid-term

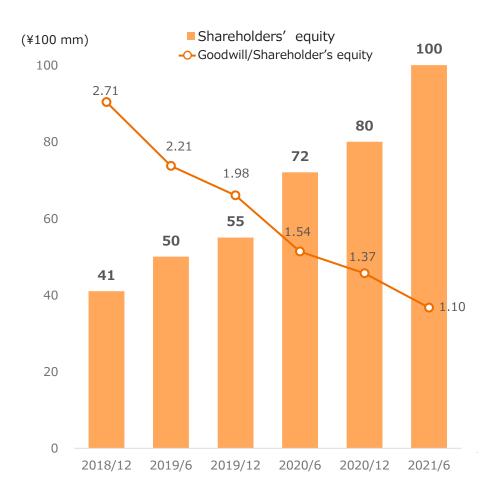
 $3\sim5$ vears



Long-term

About Goodwill

Historical Shareholders' equity and Goodwill/ shareholders' equity ratio



Reference on Goodwill in the prospectus (excerpt)

(Risk factors) We have significant goodwill within total assets

- Recoverable amount at the end of this consolidated fiscal year significantly exceeds the carrying amount of enterprise value, referred to as the group assets excluding directly-associated liabilities of the cash-generating unit; therefore, even in case of altering major assumptions to a reasonable extent, we assume it is unlikely that recoverable amount of the cash-generating unit or the group falls below the carrying amount. Impairment loss may occur if the pretax discount rate for marketing business rises by 10.0% or the estimation of future cash flow including terminal value decreases by 53.5%; however, we assume impairment is unlikely as the recoverable amount sufficiently exceeds the carrying amount of enterprise value even in case of 0% growth in the next 5 years.
- [Notes on goodwill and intangible assets]
- Regardless of whether there is an indication of impairment, we conduct
 an impairment test every year (end of December). We determine the
 timing for impairment tests respectively considering the timing of
 formulating the related business plan. We conduct impairment tests if
 there is an indication of impairment.
- Use values are calculated based on cash flow estimation according to the business plan and growth rate with board approval reflecting historical data for the next 3 years from the next consolidated fiscal year, considering terminal value for the years beyond, and discounted back to present value by the discount rate based on pre-tax weighted average cost of capital of the cash-generating unit.
- Below is the major assumptions on which the management's calculation of the fair values less cost of disposal is based on:
 - Period of future: 3 years(3 years in the previous consolidated fiscal year)
 - ➤ Growth rate for extending the cash flow estimation : 0% (0% in the previous consolidated fiscal year)
 - Pre-tax discount rate applied to cash flow estimation: Marketing business 8.24%, On-sit business 11.37%
 (11.70% and 12.02% respectively in the previous fiscal year)



DmMiX Social Initiatives

■ We are focusing on women's advancement, realization of diverse work styles, health management, support for single families, etc., and will contribute to the supply of social mobility

Certifications/Some of the awards



Acknowledged by the Ministry of Economy, Trade and Industry as an excellent health management corporation "White 500" (for three consecutive years) and included as a superior corporation in the top 500 companies working on health management.



Acknowledged as a "Single family support certified business owner" sponsored by the general incorporated association "Heartful Family"











Best
Workplaces™
for Young Employees

Great
Place
To
Work.

JAPAN
2021

Workplaces™

JAPAN **2021**

Best

Great

Place To Work





High ranking in various categories of GPTW's "Best Companies to Work For" in which companies from all over

• Japan ranking: 2nd place

Japanese women ranking: 2nd

· Japan young ranking: 2nd

· Asia ranking: 25th

the world participate



Acknowledged by the Ministry of Education, Culture, Sports, Science and Technology as a sports aid company that actively works to improve employee health (for three consecutive years)



Received the highest platinum level, awarded to the top 35 companies nationwide in the white company certification by the Japan Next Generation Enterprise Promotion Organization.

Received SDGs business certification from the Japan SDGs Association (for the second consecutive year)

- GOAL 3 : Ensure healthy lives and promote well-being for all at all ages
- GOAL 5 : Achieve gender equality and empower all women and girls
- GOAL 8 : Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all
- GOAL 10 : Reduce inequality within and among countries





[Disclaimer]

This material has been prepared based on information currently available to the management of the Company and certain assumptions that the Company considers reasonable, and the Company makes no assurances or warranty as to its accuracy or completeness.

In addition, although forecast figures, forward-looking descriptions and statements regarding prospects are included, actual results may differ materially from those expressed or implied due to various risks, uncertain factors and changes in the external environment. We caution you not to place undue reliance on these forward-looking descriptions and statements.

The Company does not guarantee, and is under no obligation to ensure, that it will always review and revise any forward-looking descriptions and statements, regardless of new information, future events or any other results.