

Safie Inc.

TSE: 4375

# Q3 FY2024 Financial Results Presentation Materials

- 1. Executive summary
- 2. Q3 FY2024 financial results
- 3. Business updates

**Appendix** 

### 1. Executive summary

- Safie IR website
- Safie IR news







# Create a better future with intelligent vision

A platform to assist the decisions made by people and things by building an infrastructure of data from the household to the city

### **Executive summary**



### Q3 FY2024 Results

Q3 FY2024 Revenue

**¥3.68**bn YoY +21.3%

Q3 FY2024 Gross profit

**¥1.84**<sub>bn</sub> YoY +31.2%

Q3 FY2024 adjusted operating loss \*1

▲ 0.05<sub>bn</sub>

loss shrank by ¥0.14bn QoQ

### **Executive summary**

- FY2024 consolidated annual forecast is within our reach More solution sales and more progress on AI platform building
- Summary for Q3 FY2024
  - Q3 FY2024 results
    - ✓ One-time revenue increased slightly YoY, and improved QoQ to ¥1bn Recurring revenue also grew by 27.5% YoY, and overall revenue was up 21.3% YoY to ¥3.68bn
  - FY2024 annual forecast is within reach
    - ✓ Our sales pipeline including large projects has grown, with the aim of achieving the full-year forecast
  - Gross profit increase and SG&A remained same level QoQ resulted in improve in adjusted operating profit to ¥-0.05 bn
- Business updates to accelerate mid-long-term growth
  - ✓ Our "AI solution platform" business was selected for "Research and Development Project to Enhance the Post-5G Information and Communications System Infrastructure / Survey of Advanced Cases Related to the Utilization of Data-Generating AI" called by NEDO\*2
  - As we approach "8 gake society"\*3, use of cloudcams is accelerating as a result of the relaxation and removal of analog regulations
  - ✓ More solution implemented to promote Safie's "Onsite DX"
- Forecast for Q4 FY2024
  - Both one-time and recurring revenue is expected to grow
  - We plan to conduct marketing and promotion at ¥0.1 to 0.2 bn that contributes to FY25 sales. Operating loss is expected to worsen only temporary basis
- FY2024 full year forecast
  - No change in forecast

<sup>\*1</sup> Adjusted operating profit = operating profit + stock-based compensation expense + depreciation of intangible assets arising from M&A. \*2 NEDO = New Energy and Industrial Technology Development Organization. \*3 By 2040, the working age population (15-64 years old) in the seven service industries that support our lives (construction, logistics, sales, factories, nursing care, medical care, and © Si restaurants) will be 80% of the current level.

### Solution revenue and Q3 FY2024 results



### We continue to provide wider range of solution line ups

### Solution revenue \*1 trend

### (¥ million) 119 03 Q1 Q2 Q3 Q4 Q1 Q2 2022 2023 2024

### Q3 FY2024 results



Solid grows of **AI-App** usages Following on from Q2, has also increased in Q3



More implementation of remote customer service solution "RURA (SF)"



Wider range of onsite DX **solution** with cloudcams and AI for such as **labor saving and remote connectivities** 

<sup>\*1</sup> Total revenue of AI-App and other applications, various options to expand camera functions, and video utilization services, etc. It includes both recurring and one-time revenue

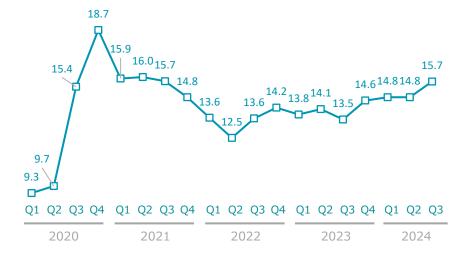
### Gross profit per head



## We aim to improve gross profit per head through strengthening sales organization, operational excellence, and high-priced solutions

### Gross profit pre head \*1

(¥ million)



### Continuous improvement of sales enablement capabilities

- More amount of customer contact
- Foundation for enterprise customer acquisition is renewed

### Continuous planning and development of value-added solutions

- More solution line ups
- Development of high-value-added solution with AI
- We provide solutions that meet the needs of our customers through continuous verification

### Operational improvements up to service delivery

We have continuously enhanced the dedicated team for construction work and create a structure that can withstand sales expansion

<sup>\*1 (</sup>gross profit for each quoter x 4) / the number of employees at start of next period

### (Same slide as Q1) Mid-term strategic actions and financial target



Safie aims to turn profitable in adjusted operating profit ahead of our original plan, whose target was being profitable in FY26 full-year results, through strengthening solutions and improving productivity

### Mid-term strategic actions

- Continuous strengthen of customer base around crime prevention and remote connectivity
- Thorough strengthen of solution sales by providing solutions in line with industry and customer issues
- Improving productivity



<sup>\*1</sup> Adjusted operating profit = operating profit + stock-based compensation expense + depreciation of intangible assets arising from M&A

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# 2. Q3 FY2024 financial results



### Q3 FY2024 Financial results highlight and forecast



(¥ million)	Q3 FY23	Q3 FY24	
( ·		Actual	YoY
ARR	8,603	10,957	+27.4%
Billing cloudcams (K units)	219	275	+25.6%
Revenue	3,033	3,680	+21.3%
One-time	932	932 1,000	
Recurring	2,101	2,679	+27.5%
Gross profit	1,409	1,848	+31.2%
Gross profit margin	46.5%	50.2%	-
Adjusted operating profit/loss	▲389	<b>▲</b> 50	-

### Results of Q3 FY2024

- ARR exceeded ¥10.9bn, and FY2024 annual forecast is within our reach. Billing cloudcams reached 275K
- Revenue grew +21.3% YoY to ¥3.68bn
  - ✓ One-time revenue increased slightly YoY, and improved QoQ to ¥1bn
  - ✓ Recurring revenue also grew +27.5% YoY
  - Our sales pipeline including large projects has grown, with the aim of achieving the full-year forecast
- Gross profit margin was at 50.2%
  - Cloud related cost has decreased due to exchange rate and hence recurring gross profit margin has improved
- Gross profit increase and SG&A remained same level QoQ resulted in improve in adjusted operating profit to ¥-0.05 bn

### Q4 FY2024 forecast

- Both one-time and recurring revenue are expected to grow
- More advertising and promotion cost is expected to kick-start FY25.
   Thus the operating loss is expected to widen temporally

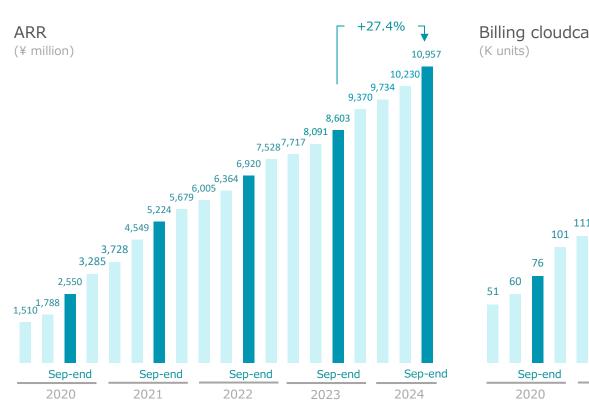
### FY2024 full year forecast

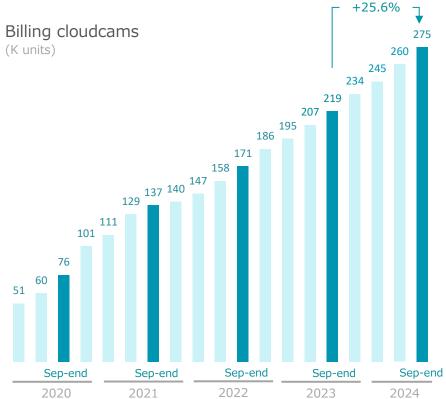
No change in forecast

### Trend of ARR and billing cloudcams



### ARR was ¥10.9bn, the billing cloudcams reached 275K units

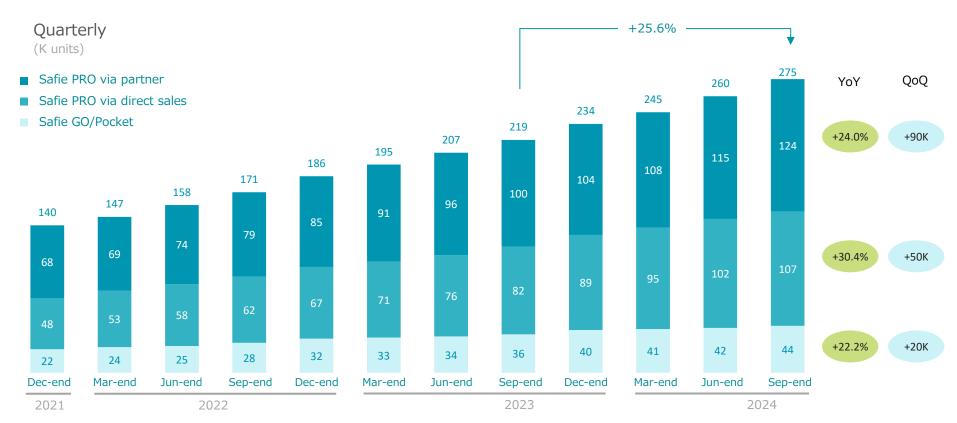




### Trend of billing cloudcams by sales channel



### The growth was led by Safie PRO via partner sales

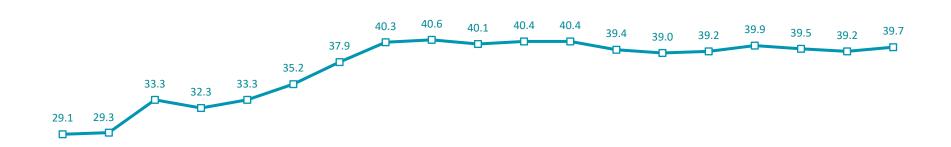


### Trend of ARPC (Average Revenue per Camera)\*1



ARPC has improved thanks to solution sales (e.g., AI-app) in Safie PRO business ARPC also has increased in Safie GO/Pocket business thanks to better product mix with new products

Quarterly (¥ thousand)



Mar-end Jun-end Sep-end Dec-end Mar-end Jun-end Sep-end Dec-end Dec-end Dec-end Dec-end Sep-end Dec-end Dec-end Dec-end Sep-end Dec-end Sep-end Dec-end Sep-end Dec-end Sep-end Dec-end Sep-end Sep-en

### Revenue trend







<sup>\*1</sup> Recurring revenue includes cloud, applications, rental and including SIM, etc.

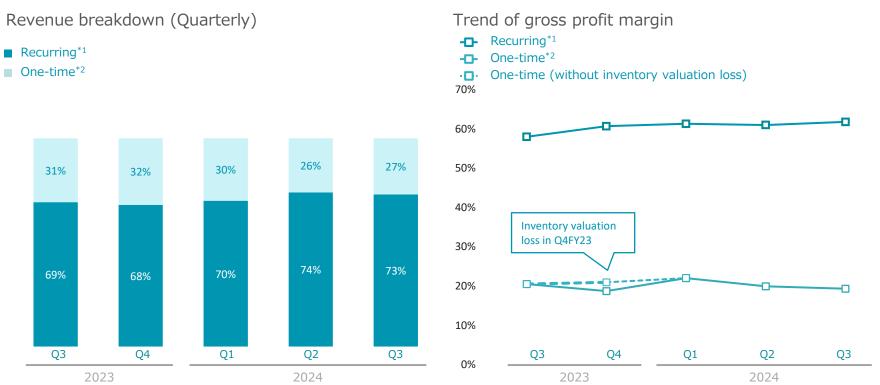
\*3 Reporting on a consolidated basis from Q3 FY2022

<sup>\*2</sup> One-time revenue includes merchandise and camera set up installation work etc.

# Revenue breakdown and gross profit margin of one-time and recurring revenue



Exchange rate has led to a decrease in cloud costs, and the recurring gross profit margin has improved compared to the previous quarter. As a result of our active customer acquisition campaigns, the one-time gross profit margin has decreased compared to the previous quarter



<sup>\*1</sup> Recurring revenue includes cloud, applications, rental and including SIM, etc.

<sup>\*2</sup> One-time revenue includes merchandise and camera set up installation work etc.

### **Trend of gross profit**



# Gross profit increased by ¥0.14b thanks to revenue increase Gross profit margin also improved +31.2% YoY



<sup>\*2</sup> One-time revenue includes merchandise and camera set up installation work etc.
\*3 Reporting on a consolidated basis from Q3 FY2022

\*1 Recurring revenue includes cloud, applications, rental and including SIM, etc.

### **Trend of SG&A expenses**



### SG&A expenses stayed almost flat QoQ. The ratio of advertising expenses to revenue decreased due to revenue increase

### Quarterly

(¥ million)

■ S&M\*1
■ R&D\*2

■ G&A\*3

Gross profit

#### Reasons for QoQ changes

- · S&M Decrease in promotion cost
- · R&D Increase in headcount
- G&A Increase in human resource costs and Kansai-office related costs



### Ratio of SG&A expenses to revenue



<sup>\*1</sup> S&M stands for Sales and Marketing and is the sum-total of sales promotion expense, advertising expense, sales personnel costs and other related/common expenses

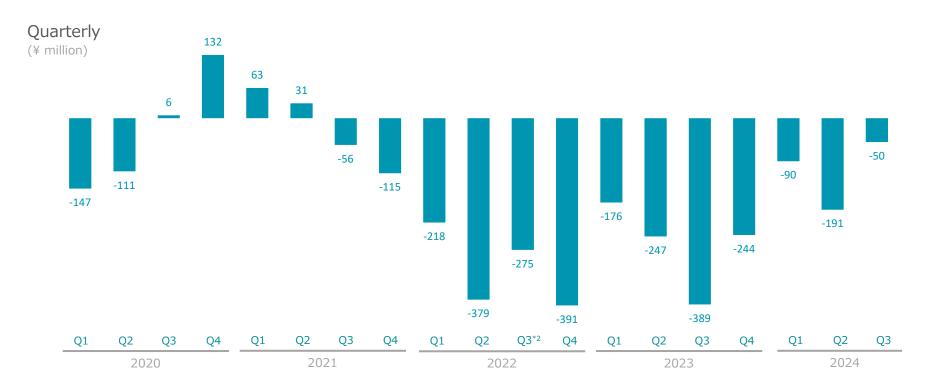
<sup>\*2</sup> R&D stands for Research and Development and is the sum-total of R&D engineer personnel cost, outsourcing expense and other related/common expenses
\*3 G&A stands for General and Administrative and is the sum-total of administrative personnel cost and other related/common expenses

<sup>\*4</sup> Reporting on a consolidated basis from Q3 FY2022

### Trend of adjusted operating profit/loss\*1



### Adjusted operating loss for Q3 FY24 was -¥50ml



<sup>\*1</sup> Adjusted operating profit/loss = operating profit + stock-based compensation expense + depreciation of intangible assets arising from M&A

<sup>\*2</sup> Reporting on a consolidated basis from Q3 FY2022

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## 3. Business updates



### Our growth theme is unchanged



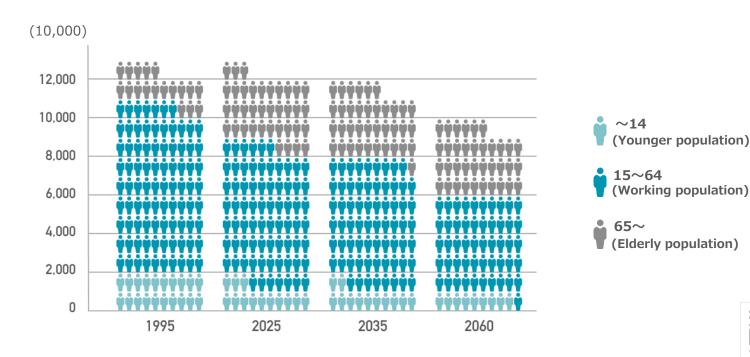


### Declining population and labor shortage (Same slide as Q2 FY24)



### The working age population will decrease sharply from a peak of over 85 million to around 50 million in the future

**Trend of Japanese population** 



# Shortage of labor in major industries with onsite operations (Same slide as Q2 FY24)



In 2040, there will be a shortage of 11 million workers to meet the demand for labor nationwide, and a shortage of 3.41 million workers in 2030\*1



Retail

**24.8**<sup>\*2</sup>

In 2024

Labor demand: 4.385ml Labor supply: 3.297ml



Restaurants

**▲ 15.1**%

In 2024

Labor demand: 3.748ml Labor supply: 3.181ml



Construction

**22.0**%

In 2024

Labor demand: 2.989ml Labor supply: 2.332ml



Logistics

**24.2**%

In 2024

Labor demand: 413.2ml Labor supply: 313.4ml



**Factory** 

**13.3**%

In 2024 Labor demand: 8.450ml Labor supply: 7.326ml



Nursing care

**▲ 25.3**%

In 2024

Labor demand: 2.297ml Labor supply: 1.717ml



Healthcare

**▲ 17.5**%

In 2024

Labor demand: 4.676ml Labor supply: 3.860ml



<sup>\*1 &</sup>quot;Future Predictions 2040 in Japan —The Dawn of the Limited-Labor Supply Society—" Recruit Works Institute

<sup>\*2</sup> Labor supply shortage rate = 1 – (labor supply  $\div$  labor demand), in 2040

# Onsite DX through relaxation of analog regulations (Same slide as Q2 FY24)



In order to resolve the labor shortage and improve productivity and convenience, the relaxation and abolition of the 9,669 regulations stipulated by law is progressing, and Safie is also actively proposing the DX of onsite operations\*1

9,669 articles

### 7 main analog regulation

- (1) Visual inspection (2,927)
- (2) Regular inspection (74)
- (3) Field audit (1,034)
- (4) Residencies/full-time (1,062)
- (5) Written-notice (772)
- (6) Courses in-person (217)
- (7) Onsite viewing (1,446)



### **Examples of "onsite" DX due to abolition of analog regulations**



The relaxation and abolition of analog regulations in 9,669 articles is progressing, and the demand for the use of digital tools is increasing. The DX of onsite operations using Safie's cloudcams is also progressing in various industries

**Industries** 

**Details of deregulation** and abolition

### Construction, housing



· Industrial Safety and Health Act set by MHLW was relaxed \*1

#### **Usage examples**

Use of cameras has led to an increase in demand for "remote patrols" combined with direct onsite visits at least once a week

#### Companies using our cloudcams







For a Lively World

想いをかたちに 未来へつなぐ TAKFNAKA







### **Road maintenance**



- · The requirement for close visual inspection once every five years regarding road maintenance/repair has been relaxed\*2
- Remote regular inspections using cameras are carried out to improve efficiency







 The MHI W relaxed the rule for "junshi" and "tenken" \*3

Regular inspections and patrols can be carried out remotely using a camera









株式会社 水機テクノス 💛 擬協和日成





<sup>\*1 &</sup>quot;Tokutei Motokata Jigyosha niyoru Sagyobasho no Junshi ni kakaru Digital Gijyutu no Katsuvo nitsuite" Ministry of Health, Labor and Welfare, Labor Standards Bureau \*2 "Doro Hashi Teiki Tenken Yoryo (Heisei 31, Feb)", Ministry of Land Infrastructure and Transport, Road Bureau

<sup>\*3 &</sup>quot;Suidouhou Shiko Kisoku" "Suidouhou Shiko Kisoku no Ichibu Kaisei ni Tsuite (Suidou Shisetsu no Iii Ovobi Shuzen Kankei", Ministry of Health, Labor and Welfare

### Deregulation of analog utility industry (water/electricity/gas)



Analog regulation regarding "Visual inspection" was relaxed. Demand for "remote patrol" and "remote audit" with wearable cameras has been increasing, and more implementation mainly in public sector

#### Market environment



More use of "remote patrol" and "remote audit" to resolve labor shortage

- "Patrol" and "audit" items in Ordinance for Enforcement of the Water Supply Act set by MHLW\*1
- If it is possible to grasp the situation to the same level or better than a "patrol" that goes to the site at the appropriate time, remote confirmation is considered to be equivalent to a patrol
  - Better evaluation and judgement via new technology, and automated and unmanned inspection are also in demand
- ☑ By using the Safie Pocket series, which is easy to carry and can operate for up to 8 hours, it is possible to check the work situation remotely
  - There are also expectations for its use in training and human resources development as well as for dealing with water leaks and regular inspection

### **Usage examples**





Safie Pocket series



Dealing with water leaks

 Sharing video between the site and the headquarters for identifying the cause and repairing leaks



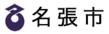
- Remote instruction of work
- Recording of facility inspections

Companies and local governments that use wearable cameras (example)











<sup>\*1 &</sup>quot;Suidouhou Shiko Kisoku" "Suidouhou Shiko Kisoku no Ichibu Kaisei ni Tsuite (Suidou Shisetsu no Iji Oyobi Shuzen Kankei", Ministry of Health, Labor and Welfare

### **Business updates for Q3 FY2024**



# More measures to increase in billing cloudcams, to develop video image with AI solution, and to build AI platform



We continue to pursue an increase in the number of billing cloudcams via industry-specific and area-focused strategies

- Promoting "remote connectivity" in construction and infrastructure industries
- Kansai Branch opened in Grand Green Osaka to expand the business area.





### We continue to increase price per camera through solution sales

- Remote customer service is now possible and store operation efficiency has improved
- Visualizes the number of visitors to the store, contributes to data-driven management







### We continue to build platform that can quickly and easily create AI solutions that lead

Out "AI solution platform" business was selected for "Research and Development
Project to Enhance the Post-5G Information and Communications System
Infrastructure / Survey of Advanced Cases Related to the Utilization of Data-Generating
AI" called by NEDO





### Construction and infrastructure industry





Remote connectivity for road and construction management works in construction industry is expanding that is responding legal amendments such as "2024 issue". Because it is used in various work processes, the number of billing cloudcams per company is increasing.

#### **Market environment**



### Start of 2024 issue in construction

The cap on overtime work, "45 hours per month, 360 hours per year," will be applied from April with penalties



**Expansion of "remote** presence," which is also recommended by MLIT

 ✓ More efficient operation thanks to such as "wearable cameras"



### Meeting the continuing demand for construction work through use of ICT

☑ Demand continues to grow despite a shortage of labor and rising construction material prices. We aim to improve productivity by ICT



Cameras are used for remote attendance of highway management over 400km length. Travel time of over 2 hours was reduced to 0







- ☑ The management of >400km highway in Niigata Prefecture is needed. In order to attend road construction sites, it can take >2hours to travel and back, but it is now possible to check the road surface conditions and construction details in live using cloudcams and discuss how to respond
  - While it was a burden for the person in charge to attend vehicle inspections, maintenance, and other management tasks, by lending cloudcams to the maintenance company, the person in charge can perform the inspection tasks while at the office. It is estimated that 80 hours of travel will be reduced per year. The reduction of 80 hours /year is estimated



### Business in Kansai area has been strengthened





Kansai branch and our showroom was opened in "JAM BASE" in Grand Green Osaka. We continue to work on sales activities, aiming to increase sales in Kansai area

### **Market environment**

- The Kansai area will host the World Expo in 2025 and there are also plans for an IR (integrated resort). There are also plans for a direct express train service from Umeda to Kansai International Airport and a linear Shinkansen line is scheduled to be built by 2045, so large-scale investment is expected.
- Safie is participating in the "Umeda Development Project" and has installed over 300 cameras throughout the city. We are creating new industries in the Kansai region, starting with DX for new town development. There are also new customers in Kansai area





Our user companies whose business area is in Kansai





















# Remote customer service improves efficiency in onsite operation in retail and service industries





Reception work has been made more efficient by remote customer service solution "RURA (SF)". The additional time created by this remote customer service will be used to improve service quality and increase sales

### **Market environment**



☑ In the retail and service industries, the labor supply shortage rate will reach 24.8% by 2040







"Remote customer service" will make store operation more efficient



- ☑ Remote customer service "RURA (SF)" is used in sport gym RENAISSANCE, and
  is used to operate gym reception work remotely
  - ☑ With remote reception work, additional time has been spent to improve onsite
    service quality and amount when necessary



### More use of high added value solution in retail and service industries





AI solution "AI-App" in edge AI cloudcam "Safie One" is used to improve service quality in store operation, and hence also contributes to revenue

### **Market environment**







- ☑ In order to meet diversified needs, data gathering, qualification, and analysis was conducted
- ☑ Better service quality resulted in increase in sales

Usage examples











Live counting the number of visitors in large entertainment contributes to data-driven store operation





- "GiGO group stores" with >350 stores Japan and overseas is working on its DX. However, its challenge was that data such as the number of visitors was not collected. As a first step to the data-driven store operation, the company wanted to count the number of visitors was an urgent step
  - We selected stores with different management styles and measured the flow of people using the "Safie One" installed in each store. We linked **the data on the number of visitors** to the store to BI tools **that allows us to grasp the situation of visitors in real time**© Safie Inc.



# Accelerating AI development and implementation by video platform infrastructure





A project to build a platform for creating AI that is individually optimized more quickly and easily has been selected for funding by NEDO

### **Overview**

- ☑ We are selected for "Research and Development Project to Enhance the Post-5G Information and Communications System Infrastructure / Survey of Advanced Cases Related to the Utilization of Data-Generating AI" called by New Energy and Industrial Technology Development Organization (NEDO)
- Safie's efforts to build a platform since its founding will be further promoted by this project
- Maximum of ¥890 ml yen in consignment fees will be received in FY2025 for the investment related to the project



### **Reasons for selection**



275K billing cloudcams



Large amount of video data



High level inhouse technical capabilities



Collaboration with data owners

# Accelerating AI development and implementation by video platform infrastructure





We aim to build "win-win" ecosystem with data owners and AI developers aiming to realize 1) easy data use, 2) easy AI generation and re-learning, 3) easy business

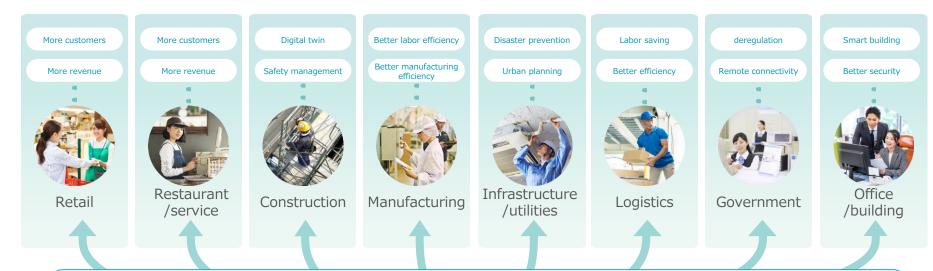


# Accelerating AI development and implementation by video platform infrastructure





# We further work on "onsite DX" in various industries by using AI solution platform



UX (Notification / viewer / dashboard)

### **AI solution platform**





- Relaxation of analog regulation is in progress in preparation for the "8 gake society"
- The need for video/AI use is increasing to fulfil labor shortage



- The number of billing cloudcams was increased via industryspecific strategy and regional expansion
- The unit price also increased via solution and platform building



- Achieving FY24 annual guidance is within our reach
- Timing of turning profitable and strategy of FY25 will be announced in next quarterly disclosure



Create a better future with intelligent vision

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### **Appendix**



### **Company overview**



### At a Glance

### Established

October 2014

The Number of employees (as of Oct. 2024)\*1

469

Annual revenue (FY2024 forecast)

14,200 million

ARR (as of end-Sep 2024)\*2

10,957 million

The number of billing cloudcams (end-Sep 2024)\*3

275 K units

### Overview of Products & Services



01	•	Cloud-driven camera OS
02	•	Powerful security
03	UI/UX	High quality UI/UX
04	<b></b>	Highly scalable platform

<sup>\*1</sup> Number of employees is counted at the beginning of the month.

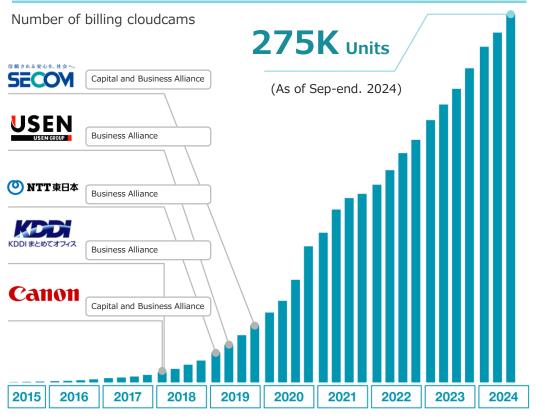
<sup>\*2</sup> ARR: Annual Recurring Revenue. ARR is calculated by multiplying MRR (Monthly Recurring Revenue) at the end of the month by 12 (months). MRR: Monthly Recurring Revenue. MRR is the sum of total charges in the current month based on the contracts with continuous billing as of the end of the applicable month (including sales through sales partners).

<sup>\*3</sup> Billing cloudcam is the number of cloudcams in operation that is fee-charging for each quarter. It does not represent the number of cloudcams sold in each quarter.

## **History and market share**

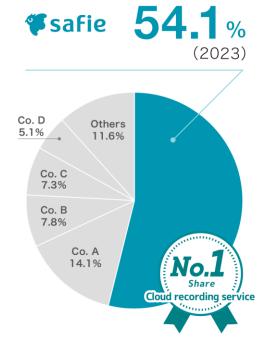


## Billing cloudcams and Major Business Alliance



### Market share

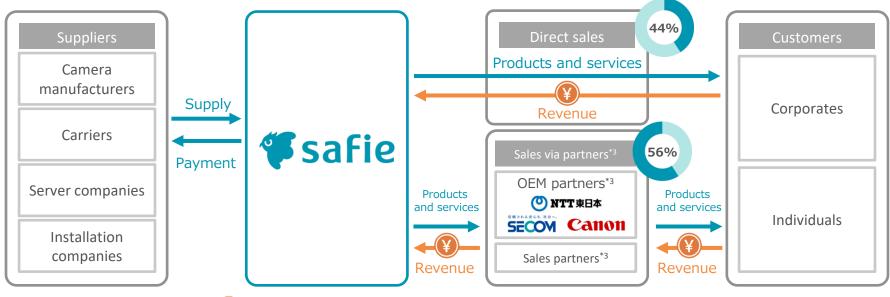
Market share of cloud monitoring and video recording services\*1



## **Business model and sales channel**



Safie's business consist of sales of cloudcams\*1 by direct and/or through sales partners as well as providing cloud recording services\*2





One-time revenue (revenue from cloudcam sales)

**Recurring revenue** (revenue from monthly charges for cloud recording services, viewing and use of applications)

<sup>\*1</sup> Safie procures cloudcams from various camera manufacturers (incl. Safie brand cloudcams) and does not engage in manufacturing.

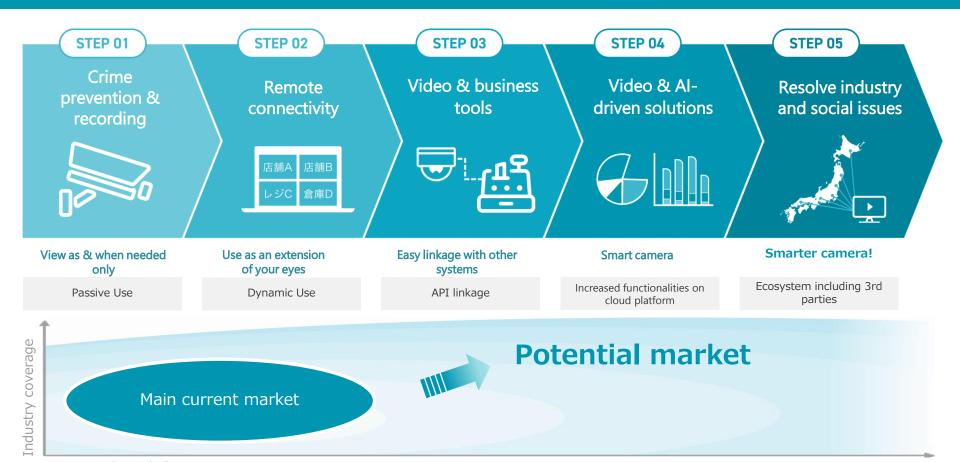
<sup>\*2</sup> Safie does not develop all the cloud infrastructure on its own but utilizes the services of major cloud vendors to provide data storage and viewing services.

<sup>\*3 &</sup>quot;OEM partner" is a partner that purchases cloudcams and cloud services (or only the latter) from Safie and resells to end clients under the partner's brand name.

"Other sales partners" is a partner that purchases cloudcams and cloud services (or only the latter) from Safie and resell to end customers under the Safie brand name.

# The five steps for onsite DX using cloudcams





## Our client: track record of large enterprises (example)



#### Retail/Services

















**Rakuten** Mobile











CONEXIO























#### Restaurant





















**R&K Food Service** 

#### Construction

















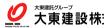
















#### Infrastructure/Public













O NTT東日本











#### Manufacturing/Plant













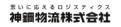
#### Logistics

中部電力パワーグリッド











Money Forward











## Office Buildings









## Management team (1)





Ryuhei Sadoshima

Representative Director & CEO

Dec. 1999 Founded Daigakunote.com (CEO) Apr. 2002 Joined So-net Co., Ltd

(currently Sony Network Communications Inc.)

Oct. 2010 Joined Motion Portrait, Inc. (CMO)

Oct. 2014 Founded Safie Inc.

Dec. 2020 Ranked in first place of Forbes JAPAN's 200 Superstar

Entrepreneurs 2021



#### Kazuma Morimoto

Director and CTO, R&D Division Head

Mar. 2001 Graduated from The University of Tokyo,

Department of Applied Physics, School of Engineering Apr. 2001 Joined Sony Corporation

Aug. 2012 Joined GREE, Inc.

Nov. 2013 Joined Motion Portrait, Inc.

Oct. 2014 Founded Safie Inc.



**Tetsuharu Furuta** 

Director and CFO, Administration Division Head

Apr. 2006 Joined McKinsey & Company Inc.

Nov. 2010 Joined INCJ. Ltd.

(Innovation Network Corporation of Japan)
Mar. 2017 Joined Safie Inc. as CFO (current position)
Oct. 2019 Director of Safie Inc. (current position)



#### Shoichiro Iwata

**Outside Director** 

Mar. 1973 Joined Lion Fat and Oil Co., Ltd. (currently Lion Corporation)

Mar. 1986 Joined PLUS CORPORATION

May 1992 Head of ASKUL Business Promotion Office at PLUS CORP.

Mar. 1997 President of ASKUL Corporation

May 2000 President and CEO of ASKUL Corporation

Jun. 2006 Outside Director of Shiseido Company, Limited

Apr. 2012 Trustee of Japan Association of Corporate Executives

Apr. 2012 CEO of FORCE Marking & Management, Inc. (current position)

Jun. 2021 Outside Director of S. T. Corporation (current position)

Sep. 2021 Outside Director of Arithmer, Inc. (current position)

May 2022 Outside Director of Hacobu, Inc. (current position)

## Management team (2)





Nobuaki Nishimura

Executive Officer and CRO, Sales Division Head

Apr. 2001 Joined Orix Corporation

May 2018 Seconded to ORIX Corporation USA

May 2022 Joined Safie Inc.

Jan. 2023 Appointed Executive Officer



## Shinya Nakamura

Executive Officer and CCO, Customer Service Division Head

Oct. 2001 Joined IT-it Co., Ltd.

(currently EXEO System Management, Inc.)

Mar. 2007 Joined So-net Corp.

(currently Sony Network Communications Inc.)

Apr. 2020 Joined Safie Inc., Operations Head

Dec. 2021 Appointed Executive Officer



Hisaya Shiraishi

Executive Officer and CPO, Planning Division Head

Apr. 1997 Joined TDC Soft Inc.

Oct. 2002 Joined Yahoo Japan Corporation

Jun. 2018 Joined GYAO Corporation as Director

Oct. 2021 Joined Z Entertainment Corporation as head of CPO office

Jun. 2022 Joined Safie Inc.

Jan. 2023 Appointed Executive Officer



#### Yumi Uematsu

Executive Officer and VPoP, Planning Division Deputy Head

Mar. 1999 Masters from Division of Quantum Science and

Engineering, Graduate School, Hokkaido University

Apr. 1999 Joined Hitachi Medico

(currently Fuji Film Health Manufacturing Corporation)

Nov. 2006 Joined Sony Corporation

Jan. 2015 Joined Spotlight Inc. (currently Rakuten Payment, Inc.)

Sep. 2017 Joined Amazon G.K.

Feb. 2020 Joined Safie Inc.

Apr. 2021 Appointed Planning Division Head

Dec. 2021 Appointed Executive Officer

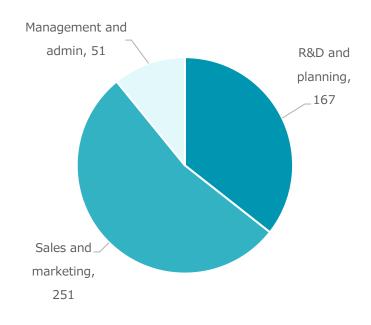
# **Employees**



## Number of employees\*1



## **Employee breakdown**

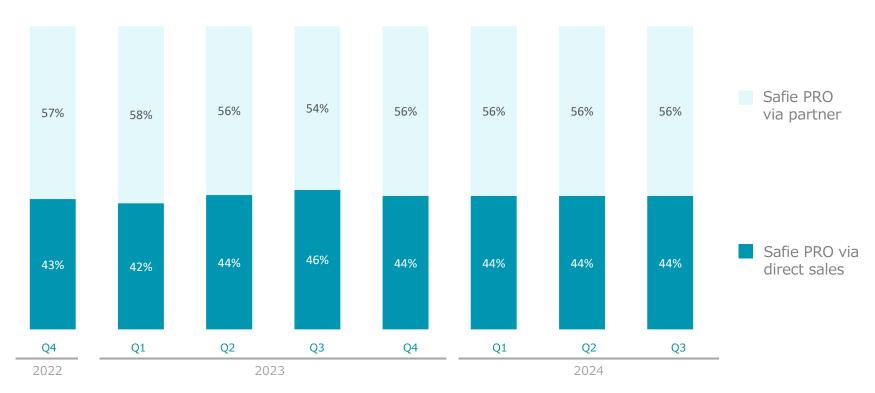


<sup>\*1</sup> Figures show the number of employees at the start of each month

# Revenue breakdown by sales channels

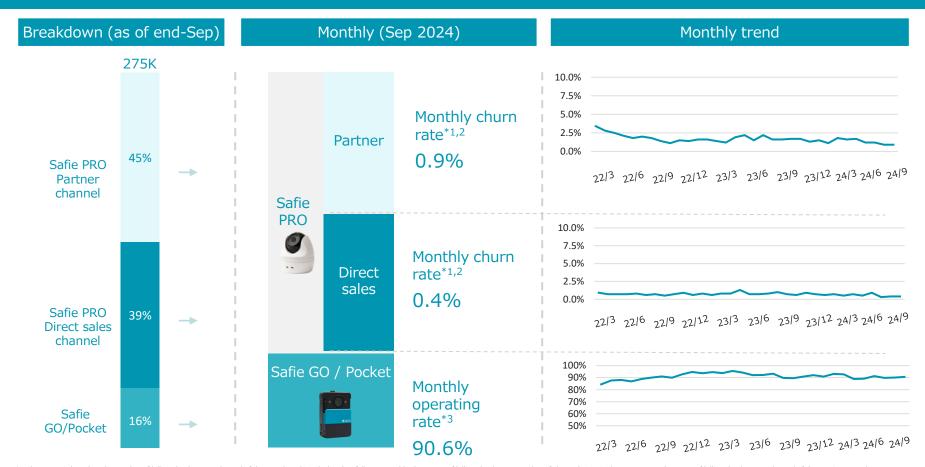


## Quarterly



## Breakdown of billing cloudcams





<sup>\*1</sup> Churn rate is based on the number of billing cloudcams at the end of the month of the previous month.

## **Churn rate and operating rates**



## ■ Safie PRO billing cloudcam churn rate (volume basis) \*1

		2022/9	2022/12	2023/3	2023/6	2023/9	2023/12	2024/3	2024/6	2024/9
Partner	Monthly	1.1%	1.6%	1.2%	1.5%	1.6%	1.3%	1.8%	1.2%	0.9%
	12-mnth avg.	2.8%	2.0%	1.6%	1.6%	1.7%	1.7%	1.7%	1.6%	1.4%
Direct	Monthly	0.7%	0.8%	0.8%	0.7%	0.7%	0.7%	0.5%	0.9%	0.4%
Direct	12-mnth avg.	0.7%	0.7%	0.7%	0.8%	0.8%	0.8%	0.8%	0.7%	0.6%
Total	Monthly	0.9%	1.2%	1.1%	1.2%	1.2%	1.0%	1.2%	1.1%	0.7%
	12-mnth avg.	1.9%	1.4%	1.2%	1.2%	1.3%	1.3%	1.3%	1.2%	1.0%

## ■ GO/Pocket billing cloudcam operating rate (volume basis)

		2022/9	2022/12	2023/3	2023/6	2023/9	2023/12	2024/3	2024/6	2024/9
Total	Monthly	92%	94%	94%	93%	90%	92%	93%	91%	91%

<sup>\*1</sup> Due to the change in method of aggregating the number of billing cloudcams, figures for the churn rate is based on new method applicable from Q1 FY2023, and past figures are based on the previous method and are not adjusted to the new aggregation method.

# **Consolidated balance sheet**



(¥ thousand)	End Sep 2023	End Sep 2024		End Sep 2023	End Sep 2024
Assets			Liabilities		
Current assets			Current liabilities		
Cash and deposits	7,216,707	6,619,029	Account payable – trade	702,369	806,772
Electronically Recorded Monetary Claims	10,300	11,300	Current portion of long-term borrowings	91,656	1,380
Accounts receivables – trade and contract asset	1,713,219	1,832,485	income tax payable	53,602	35,731
Merchandise	968,061	951,953	Provision for bonuses	30,000	44,695
Other	349,749	416,818	Other	747,911	711,620
Allowance for doubtful accounts	△3,730	△4,322	Total current liabilities	1,625,538	1,600,199
Total current asset	10,254,307	9,827,265	Non-current liabilities		
Non-current assets			Long-term borrowings	2,548	1,444
Property, plant and equipment	-	597	Other	56,504	56,549
Investments and other assets	1,446,942	695,651	Total non-current liabilities	59,052	57,993
Total non-current assets	1,446,942	696,249	Total liabilities	1,684,591	1,658,193
Deferred assets	282	642	Net assets		
Total assets	11,701,532	10,524,156	Shareholder's equity		
			Share capital	5,584,350	5,612,741
			Capital surplus	8,069,732	8,098,123
			Retained earnings	△3,642,070	△4,907,536
			Treasury shares	△167	△216
			Total shareholder's equity	10,011,844	8,803,112
			Accumulated other comprehensive income Valuation difference on available-for- sale securities	1,144	28,435
			Foreign currency translation adjustment	-	△30
			Total accumulated other comprehensive Income	1,144	△28,405
			Share acquisition rights	3,952	10,258
			Non-controlling interest	-	24,187
			Total net assets	10,016,941	8,865,963
			Total liabilities and net assets	11,701,532	Safie Inc.   47

# Reconciliation table for adjusted operating profit



(¥ million)	2020			2021			2022			2023				2024					
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3
Operating profit	△147	△111	6	132	63	31	∆56	∆115	∆218	∆384	∆281	∆398	△182	∆256	∆399	∆252	∆99	△203	∆64
+) stock-based compensation expense	0	0	0	0	0	0	0	0	0	5	6	6	6	8	10	8	8	11	13
+) depreciation of intangible assets arising from M&A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Adjusted operating profit	△147	△111	6	132	63	31	∆56	△115	∆218	∆379	∆275	∆391	△176	∆247	∆389	∆244	△90	△191	△50

## **Disclamer**



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For inquiries, please contact Safie IR at <a href="mailto:ir@safie.jp">ir@safie.jp</a>

For details on Safie Inc.'s sustainability initiatives please click on this link: <a href="https://safie.co.jp/csr/">https://safie.co.jp/csr/</a>