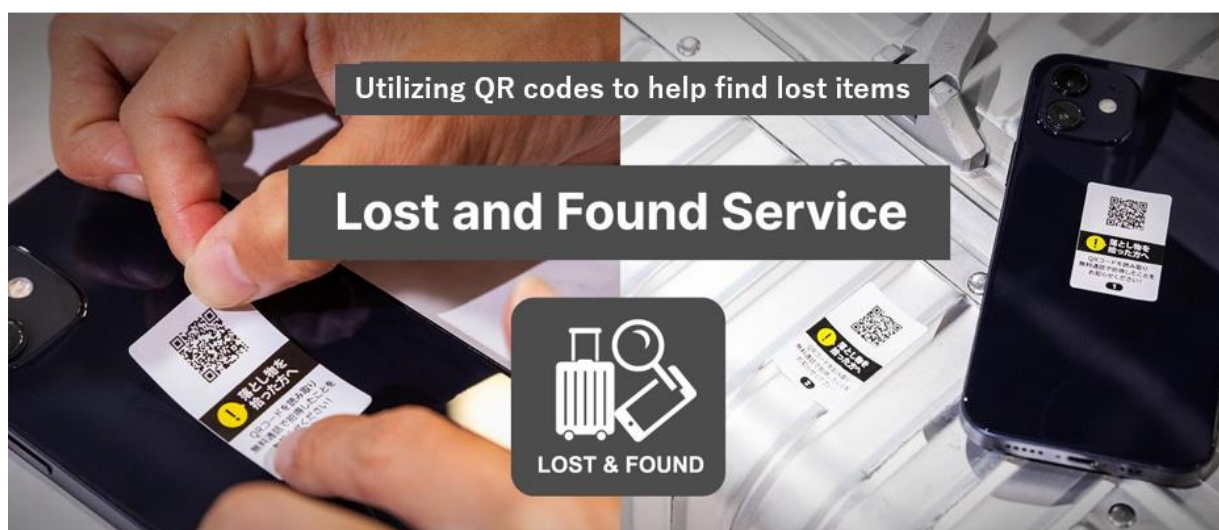


| | |
|----------------|---|
| Company | Vision Inc. |
| Representative | Kenichi Sano, Chairman and CEO Tokyo Stock Exchange Prime Market Stock Code: 9416 |
| Contact | Shinichi Nakamoto, Director and CFO (Tel. +81 3 (5287) 3110) |

Start free trial of “Lost & Found Service (tentative name),” a support for finding lost items using QR codes by “THISIS,” for users of “NINJA WiFi”

Vision Inc. (Headquarters: Shinjuku-ku, Tokyo; President, Representative Director and COO: Kenji Ota, hereinafter Vision) has recently launched a free trial service called “Lost & Found Service (tentative name)” for users of “NINJA WiFi,” a mobile Wi-Fi rental service for visitors to Japan. This service connects the finder of a lost item with the owner of the item, utilizing QR codes by “THISIS,” a free Internet call service provided by THISIS Inc. (Headquarters: Setagaya-ku, Tokyo; Representative Director and President: Katsumi Ureshino), with whom we have a business alliance agreement.



■ Service Overview and Background

“Lost & Found Service (tentative name)” is a service that helps users find when they lose their items during their stay in Japan. The finder can contact Vision’s multilingual call center from the QR code (*1) sticker attached in advance by the user to inform that he/she has found the lost item through “THISIS (*2),” a service that allows them to call and chat for free without noticing their phone number. Vision will contact the user after locating the lost item and assist the user in finding it.

Users can also contact the call center in advance when their belongings are lost and inform them of their requests for handling lost items when they are found.

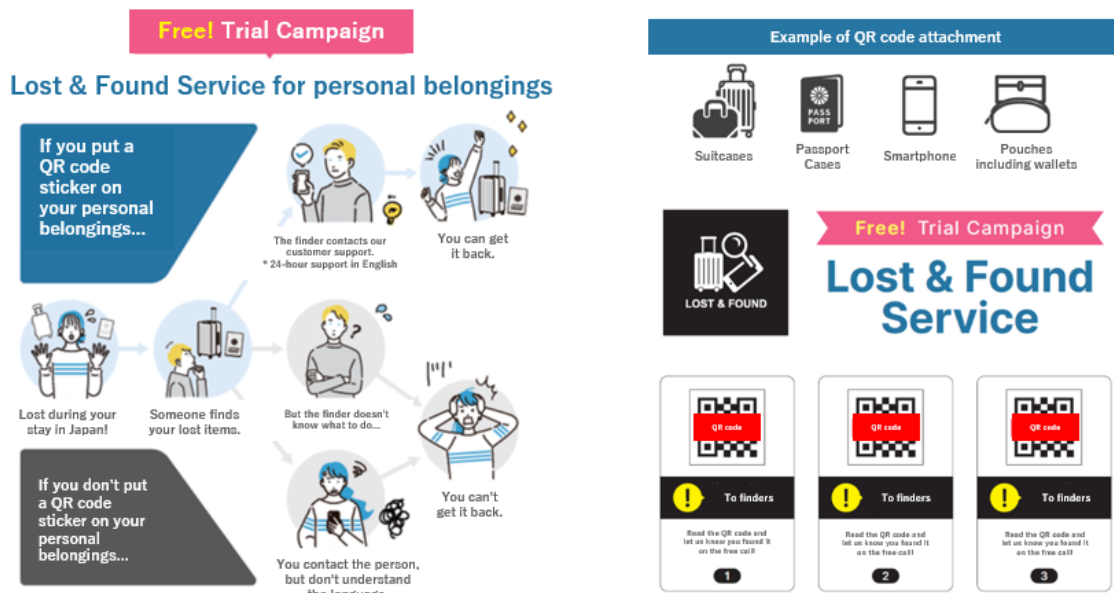
By attaching QR codes to important items in advance, users are more likely to find them when they lose their items by contact from the finder.

*1) QR Code is a registered trademark of DENSO WAVE INCORPORATED.

*2) THISIS is a service provided by THISIS Inc. (Headquarters: Setagaya-ku, Tokyo; Representative Director and President: Katsumi Ureshino), that enables WebRTC to make P2P voice calls and chat over the Internet.

Some NINJA WiFi users have experienced disruptions to their travel and accommodation due to unintentional loss of their parcels, such as mistakes of suitcases while traveling in public transportation such as airplanes and buses, and have devoted valuable travel time to various procedures. It is known to foreigners that if they lose their wallets or passports in Japan, there is a good chance that they will be returned to their owners. As the number of foreign tourists visiting Japan are growing steadily, surpassing 31 million in 2019, we hope that NINJA WiFi and “Lost & Found Service (tentative name)” will enrich the experience of staying in Japan, and contribute to a better environment for visitors to Japan by reducing the time and effort required by all related departments in the event of lost and found.

■ “Lost & Found Service (tentative name)” Operation Image



1. Includes QR code stickers in pouches containing a complete set of “NINJA WiFi” rental equipment.
 2. “NINJA WiFi” users attach QR codes to important items (wallets, passport cases, suitcases, etc.) that they don't want to lose during their stay.
 3. In the unlikely event of a loss, when the finder scans the QR code attached to the lost item, he/she contacts Vision via free IP phone and chat through the “Lost & Found Service (tentative name)” screen.
 4. Vision informs the user of the location of the lost item, such as the police station or lost and found center.
 5. The user goes to the appropriate police station or lost and found center to pick up the lost item.
- * A dedicated multilingual call center is available to accept calls from foreign owners.

- This service is intended to return the lost item to its owner, but does not guarantee its return.
- Vision will not pick up the lost item as a proxy for the user. It is a service that confirms the location, notifies the user of the location, and supports until the lost item is returned.
- Vision cannot be involved in the negotiation of claims for rewards and expenses between the owner and finder under the Lost and Found Act. (During the free trial period, there is a possibility of providing interpreters and other assistance as the lost person is a foreigner, but we cannot be involved in negotiations related to the amount of reward money or expense claims.)
- No end date has been specified for this trial.

■ “NINJA WiFi” Service Profile as of May 2024



- Services : Mobile Wi-Fi router rental service for Japan
- Fee : From 770 yen (tax included) per day
- How to apply : Website (<https://ninjawifi.com/en>)
 - * Languages Supported : English, Chinese (Traditional Chinese), Japanese
- How to pick up and return the terminal : Airport counter (10 airports in Japan), home delivery (all over Japan), tourist information center and facility (20 places), and Vision office (2 places)

■ Vision Inc. Company Profile



With the corporate philosophy of “To contribute to the global information and communications revolution” and slogan of “More vision, more success,” Vision provides services primarily in the information and communications field and makes decisions with a clear vision to help customers achieve greater success.

- Trade Name : Vision Inc.
- Prime Market of the Tokyo Stock Exchange (Code: 9416)
- Representative : President, Representative Director and COO Kenji Ota
- Headquarters : Shinjuku East Side Square 8F, 6-27-30 Shinjuku, Shinjuku-ku, Tokyo
160-0022, Japan
- Incorporated : December 2001 (Founded : June 1995)
- Capital : 2,573 million yen
- Homepage : <https://www.vision-net.co.jp/en>
- IR Information : https://www.vision-net.co.jp/en/ir_information.html
- Business :
 1. GLOBAL WiFi
International / Domestic (Japan)
 2. Information and Communications Service
Fixed-line telecommunications service / Mobile communications service / Broadband service
Office automation equipment service / Internet media services
 3. Glamping and Tourism
 4. Others

■ THISIS Inc. Company Profile



Instead of a phone number, a URL (THISISID) is your personal contact information. Not only can THISIS users make free calls and chat with each other, but third parties can also communicate in the same way using browsers such as safari and chrome. Simply register THISISID and install the application for incoming calls, and you can receive calls made to the dedicated URL on your regular smartphone. No new device is required, and the system can be used wherever there is an Internet connection. The usage is unlimited for both business and private purposes such as customer centers, store reservations, and employee-to-employee calls.

- Trade name : THISIS Inc.
- Representative : Representative Director and President Katsumi Ureshino
- Location : ISM Sangen-jaya 5F, 1-32-12 Kamiiuma, Setagaya-ku, Tokyo
154-0011, Japan
- Incorporated : November 10, 2022
- Capital : 265,300,000 yen
- Homepage : <https://thisis.id>
- Business :
 1. Planning, development and operation of web services
 2. Contracted development of web systems and software
- App URL
 - iOS : <https://apps.apple.com/jp/app/thisis/id1568655981>
 - Android : <https://play.google.com/store/apps/details?id=jp.co.grabss.ThisIs>