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April 18, 2025

Company name: System Support Holdings Inc.
Name of representative: Ryoji Koshimizu,
President, Representative Director
(Securities code: 4396; Tokyo Stock Exchange Prime Market)
Inquiries: Naoyuki Morita
Director
General Manager of Management Headquarters
(Telephone: +81-76-213-5161)

Notice Concerning Change in Officer of System Support Holdings Inc. and Changes in Representative Directors and Officers of its Subsidiary

We, System Support Holdings Inc., hereby announce that, at the Board of Directors Meeting held today, we have resolved to approve the change in the officer of our company and changes in the representative directors and officers of our subsidiary, System Support Inc., as detailed below. Please note that these changes are scheduled to be formally decided at the Annual General Meetings of Shareholders and the Extraordinary Board of Directors Meetings of each company, which are planned to be held in September 2025.

1. System Support Holdings Inc.

(1) Change in Director Who Are Not Audit & Supervisory Committee Member

Name	New Title	Current Title
Sanae Shirae	Director	Executive Officer, Head of Accounting Department

(2) Reason for the Change

To propose the new candidates for directors at the Annual General Meeting of Shareholders scheduled to be held in September 2025.

2. System Support Inc.

(1) Changes in Representative Directors

Name	New Title	Current Title
Ryoji Koshimizu	Chairman, Representative Director	President, Representative Director
Hirotaka Azuma	President, Representative Director	Director

(2) Changes in Directors

Name	New Title	Current Title
Kenji Suzuki	Advisory Director	Senior Managing Director
Mitsuru Noto	(Retiring)	Senior Managing Director
Naoyuki Morita	(Retiring)	Director
Tetsuya Imamura	Director	Executive Officer, General Manager of Future Innovation Business Unit
Masaya Yamamoto	Director	Head of BSG Division, Tokyo Branch Office
Miki Enomoto	Director	Head of BSX Division, Tokyo Branch Office

(3) Changes in Audit & Supervisory Board Members

Name	New Title	Current Title
Kenji Takai	(Retiring)	Audit & Supervisory Board Member
Seigo Ikegami	Audit & Supervisory Board Member	Nagoya Branch Office Manager

-End-

(For Your Reference)

Based on the aforementioned changes, the officer structure of our company and its subsidiary, System Support Inc., is as follows after the scheduled date of the Annual General Meeting of Shareholders in September 2025.

1. System Support Holdings Inc.

Name	Title	Significant concurrent positions outside of the company
Ryoji Koshimizu	President, Representative Director	Chairman, Representative Director of System Support Inc.
Kenji Suzuki	Senior Managing Director	Advisory Director of System Support Inc.
Mitsuru Noto	Senior Managing Director	President, Representative Director of ACROSS Solutions, Inc.
Naoyuki Morita	Director	—
Hirotaka Azuma	Director	President, Representative Director of System Support Inc.
Sanae Shirae	Director	—
Kenji Takai	Director and Full-time Audit & Supervisory Committee Member	—
Sayo Aso	Outside Director and Audit & Supervisory Committee Member	Representative of Kanazawa Aoba Law Office
Yuko Sakamoto	Outside Director and Audit & Supervisory Committee Member	Representative of Sakamoto Labor and Social Security Attorney Office

Yoshiko Hayakawa	Outside Director and Audit & Supervisory Committee Member	Representative of Yoshiko Hayakawa Certified Public Accountant Office
Toshiaki Okitsu	Outside Director and Audit & Supervisory Committee Member	Senior Managing Director of otomura co., ltd.

2. System Support Inc.

Name	Title	Significant concurrent positions outside of the company
Hirotaka Azuma	President, Representative Director	Director of System Support Holdings Inc.
Ryoji Koshimizu	Charman, Representative Director	President, Representative Director of System Support Holdings Inc.
Kenji Suzuki	Advisory Director	Senior Managing Director of System Support Holdings Inc.
Tetsuya Imamura	Director	—
Masaya Yamamoto	Director	—
Miki Enomoto	Director	—
Seigo Ikegami	Audit & Supervisory Board Member	—