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note inc.
October 2, 2025

note Launches New Messaging Feature

Equipped with AI checks, the new function expands communication from work requests to creator-to-creator interactions



note has launched a new Messaging feature. This function allows users who mutually follow each other to exchange texts and files one-on-one, enabling a wide range of uses, from sharing feedback and advice about creations to making work requests.

Both sending and receiving messages are limited to users aged 13 and over. The system includes an AI check that screens for inappropriate content and displays an alert upon transmission. Users can also personally select whether to receive or not receive messages.

The feature is currently available on the web browser version, with plans to expand communication options by adding app support and multi-person messaging in the future. note continues to prioritize connections between creators and readers, aiming to be a place that sparks new creations and encounters.

Background of Implementation

Under the mission, "Start, and Keep on Creating," note has fostered an environment where creators can feel secure in their activities.

With over 10 million registered users, note has become like a "city" where diverse creations and creators gather. In recent years, the company has received a growing number of requests for ways to directly share feedback on work and commission creators for work.

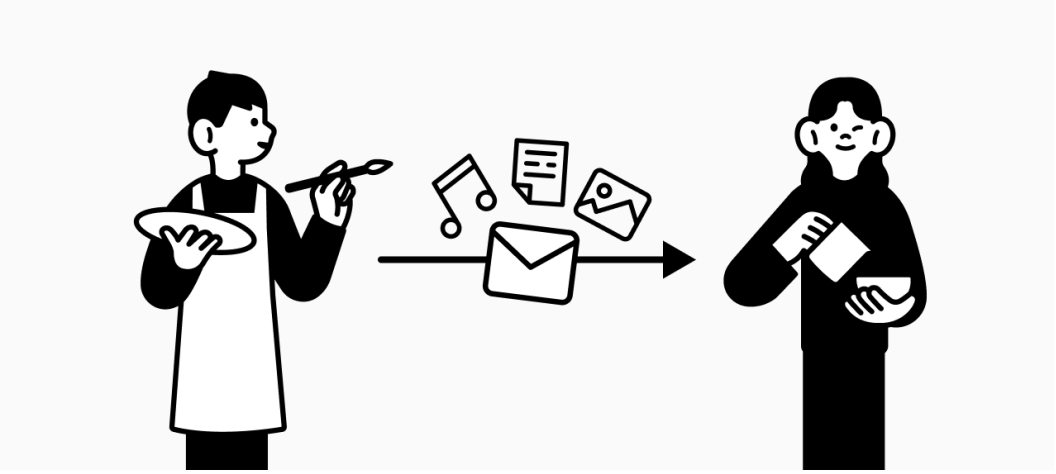
The Messaging feature was created in response to these many requests. It is a new function designed to deepen connections among creators and with readers within this "city." Interactions that previously relied on external tools can now be completed within note. This feature marks a new step toward expanding communication and creation.

Key Features of the Messaging Function



The Messaging feature is initially available on the web browser version, accessible from PCs and smartphones. Sequential support for the apps will follow. Key points ensuring a safe, broader scope for communication and creation are detailed below:

- **Supports both text and file transmission/reception.**
  Users can share images within messages and complete exchanges such as file delivery for work requests. This allows transactions previously done with external tools to be conducted entirely within note.



- **Safety mechanisms are in place.**
  The feature is limited to mutually following users, ensuring that messages are not received suddenly from unknown parties. In the event of a problem, users can Block or Report a message, similar to articles and comments. The administration team reviews all reports and takes appropriate action, ensuring peace of mind for private interactions.

  1.Age Verification

  Users must verify their date of birth when beginning to use the Messaging feature. Only users aged 13 or older are permitted to use it.



  [Note]: The Messaging feature is available only when both the sender and the receiver are aged 13 or over and have completed age verification.

  2.AI Check Function

  To prevent unintended trouble, an AI checks the wording when a message is sent, detecting inappropriate expressions and displaying an alert. Additionally, users can set their message reception status, choosing whether or not to receive messages.



How to Utilize the Messaging Feature

note's Messaging feature can be used for various purposes, such as discussing collaborations or contributions, commissioning a creator for a job, sending individual feedback on an article, or simply sharing recent updates.

note

note is a media platform where creators post text, images, audio, and videos, and users can enjoy and support that content. We value a safe atmosphere and diversity so that everyone can enjoy and continue creating. Individuals and corporations mingle, expanding opportunities to find things they like and meet interesting people. The service launched in April 2014, and approximately 60 million works have been created. The number of members has reached 10 million (as of June 2025).

●URL：https://note.com/
●iOS App：https://itunes.apple.com/jp/app/note-noto/id906581110
●Android App：https://play.google.com/store/apps/details?id=mu.note

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Our mission is to "Start, and Keep on Creating," and we are building systems for expression and creation. The media platform note supports all kinds of creative activities by creators. Creators can publish their original content, receive support from fans and peers through memberships, shops and brand owners can showcase products in their stores, and corporations and organizations can use note pro to disseminate information.

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