[English Translation]

May 30, 2025

Sompo Holdings, Inc.
Mikio Okumura, Group CEO, Director
President and Representative Executive Officer
(Stock code 8630, TSE Prime Market)

**Submission of Business Improvement Plan by our Subsidiary**

Today, Sompo Japan Insurance Inc. (President and CEO: Koji Ishikawa, "Sompo Japan"), a subsidiary of Sompo Holdings, Inc. (Group CEO, Director, President and Representative Executive Officer: Mikio Okumura, the "Company"), submitted a business improvement plan to the Financial Services Agency in accordance with the business improvement order issued by the Agency on March 24, 2025, regarding the leakage of customer information.
We sincerely apologize for any inconvenience and concern caused to our customers and all other stakeholders.

The Company and Sompo Japan took seriously the fact that Sompo Japan received again a business improvement order amidst execution of business improvement plans.
We formulated additional, more fundamental recurrence prevention measures than the business improvement plans that had been underway, to restore trust through re-emphasizing compliance with laws and regulations as well as customer protection.

Please refer to the news release from Sompo Japan (available in Japanese)
https://www.sompo-japan.co.jp/-/media/SJNK/files/news/2025/20250530_1.pdf

(Note)
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