



October 16, 2026

To Whom It May Concern:

Company Name: KIRIN HOLDINGS COMPANY, LIMITED
Name and Title of Representative: Takeshi Minakata, President & COO
Code Number: 2503 (Tokyo Stock Exchange, Prime Section)
Head Office: 4-10-2, Nakano, Nakano-ku, Tokyo 164-0001, Japan
Name and Title of Contact Person: Hidefumi Matsuo
Executive Officer, General Manager of Finance Department
Telephone Number: +81-3-6837-7015

Notice Regarding the Leakage of Personal Information
Due to Unauthorized Access at Kirin Holdings' Subsidiary, FANCL Corporation

Kirin Holdings' subsidiary, FANCL Corporation ("FANCL"), confirmed that a third party gained unauthorized access to certain systems managed by FANCL, resulting in the external disclosure of member information. As of today, no unauthorized use or secondary damage believed to be attributable to this incident has been identified. An overview of the incident and FANCL's response to date are provided below. FANCL continues to investigate the incident in detail and will promptly provide an update if any new facts emerge.

1. Overview and Timeline of the Incident

An internal investigation conducted on Thursday, October 15, 2026, found that the e-commerce websites of FANCL and its consolidated subsidiary, ATTENIR Corporation ("ATTENIR"), had been subject to unauthorized access between Saturday, October 3, and Saturday, October 10, 2026. Subsequent investigations confirmed that the unauthorized access resulted in the external disclosure of certain member information held by both companies. As of this time, no other unauthorized access or malware infection related to this incident has been identified, and no material impact on either company's business operations or services has been confirmed.

2. Scope of Impact

The investigation found that the following personal information was leaked. The affected information did not include payment information, such as credit card information.

<FANCL Member Information>

[Number of records and individuals affected] 393,785 records; 368,184 individuals

[Information affected]

Email addresses, names, addresses, telephone numbers, dates of birth, gender, customer numbers, secondary email addresses and their passwords (hashed*1), identity-verification security questions (excluding answers), and other membership registration information (point balances, membership tier information, email newsletter subscription preferences, and in-store purchase history)

*1 A hashed secondary password set by some individuals. This information cannot be read in its current form. Main passwords were not affected.

<ATTENIR Member Information>

[Number of records and individuals affected] 441,162 records; 417,312 individuals

[Information affected] Same as above

3. Measures to Prevent Recurrence and Current Response Status

FANCL and ATTENIR will work together across their organizations to prevent a recurrence. On the day the incident was identified, the two companies established an emergency response headquarters, identified the functions subject to unauthorized access, and suspended those functions to prevent further damage. FANCL is continuing its detailed investigation and has reported the incident to the Personal Information Protection Commission and consulted with the police.

4. Impact on Financial Results

Kirin Holdings is assessing the impact of this incident on its consolidated financial results and will promptly disclose any material impact on future financial results.

-END-