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November 9, 2026

To whom it may concern,

Company name: NEOJAPAN Inc.
Representative name: Akinori Saito, Representative Director and President (Code: 3921, Tokyo Stock Exchange Prime Market)
Contact: Masahiro Seto, Executive Officer, General Manager of Investor Relations Office (Phone: +81-45-640-5917)

(Correction) Notice of Partial Correction to Business Results

We hereby announce that certain information contained in the previously disclosed financial results presentation materials was incorrect and has been corrected as follows. Please note that there are no changes to the figures in the previously disclosed “Consolidated Financial Results” or other documents.

1. Documents Subject to Correction
   (1) Disclosed on June 11, 2026:
   “Business Results for the First Three Months of the Fiscal Year Ending January 31, 2027”, (pages 21 and 26)
   (2) Disclosed on September 11, 2026:
   “Business Results for the First Six Months of the Fiscal Year Ending January 31, 2027”, (pages 21 and 26)

2. Details of the Correction
   Please refer to the attached document. The corrected portions are indicated by red boxes.

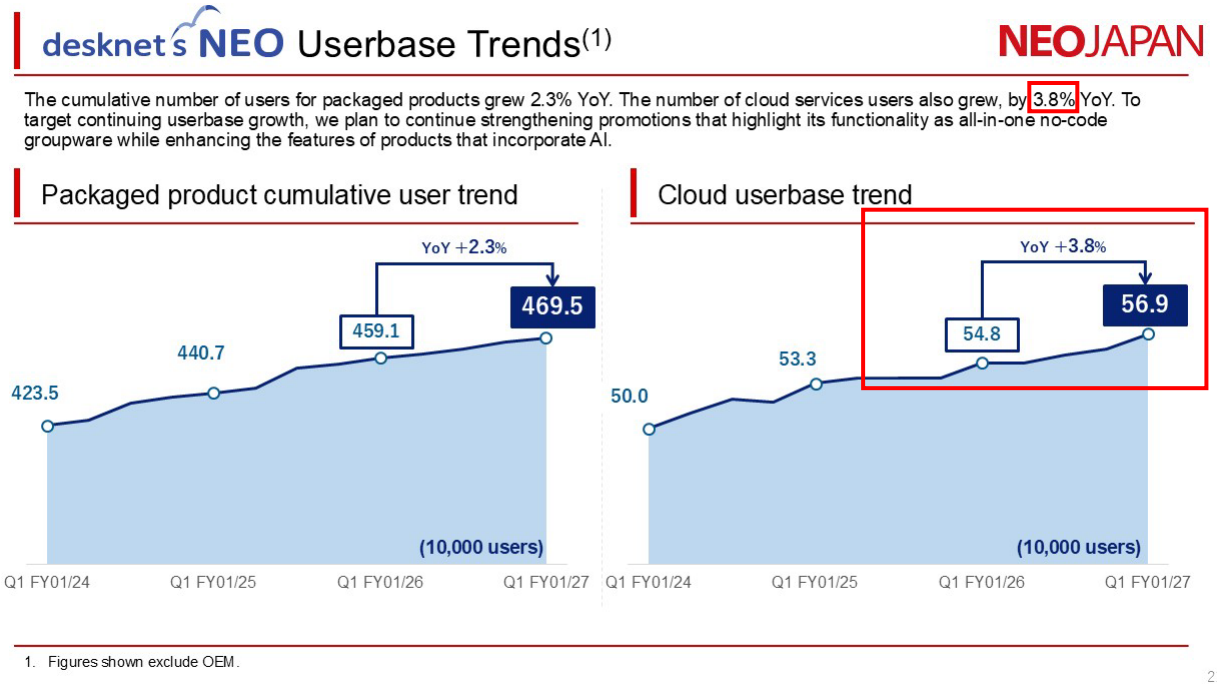
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(Attachment)

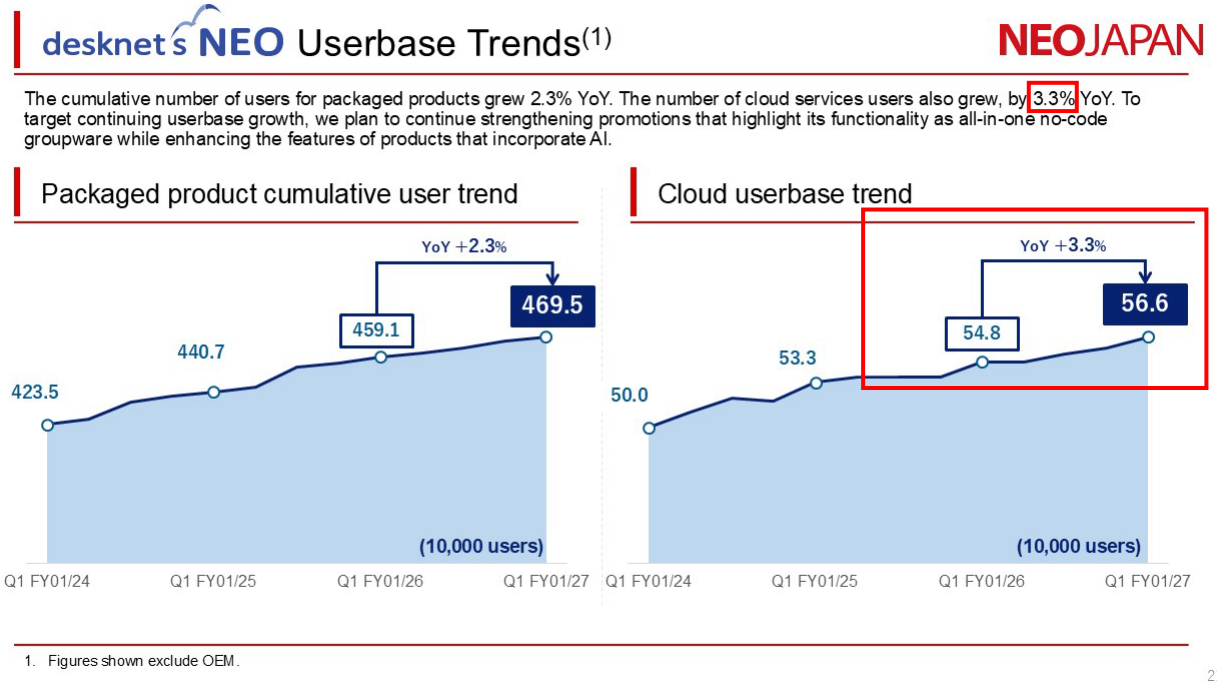
■Disclosed on June 11, 2026:

Business Results for the First Three Months of the Fiscal Year Ending January 31, 2027

Page 21 (Before Correction)



Page 21 (After Correction)



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Page 26 (Before Correction)

Status of Indicators in Cloud Services

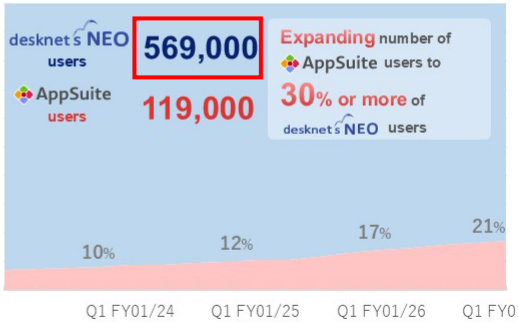
NEOJAPAN

Through cross-sales efforts, we are seeking to achieve continuing growth in ARPU.(1) We consider growing cross-sales for AppSuite to be an important growth strategy in these efforts. We aim to increase the number of AppSuite users to 30% of desknet's Neo users within the next few years.

ARPU(1) status



AppSuite usage rate(2)



1. Monthly revenue per user: calculated by dividing (monthly sales from desknet's Neo, AppSuite, ChatLuck) by (total number of users with desknet's Neo and ChatLuck stand-alone contracts)
2. Calculated by dividing (number of AppSuite cloud users) by (number of users of desknet's Neo cloud services)

Page 26 (After Correction)

Status of Indicators in Cloud Services

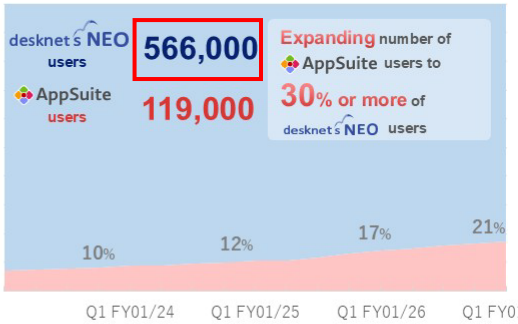
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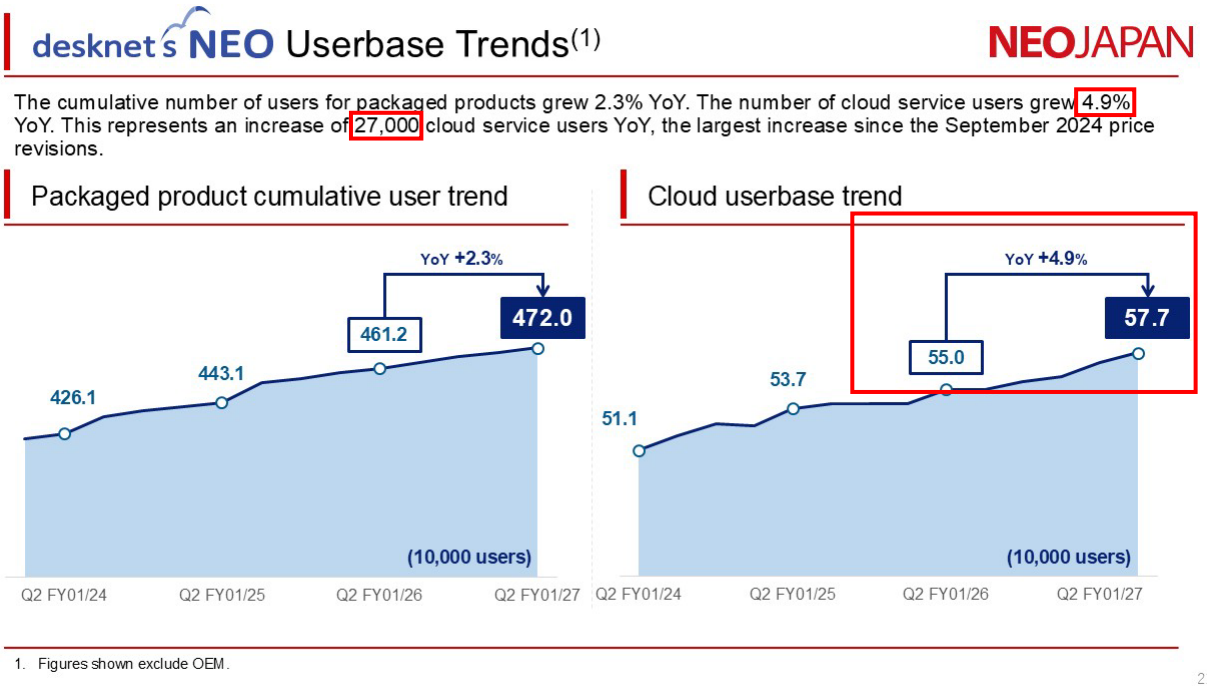


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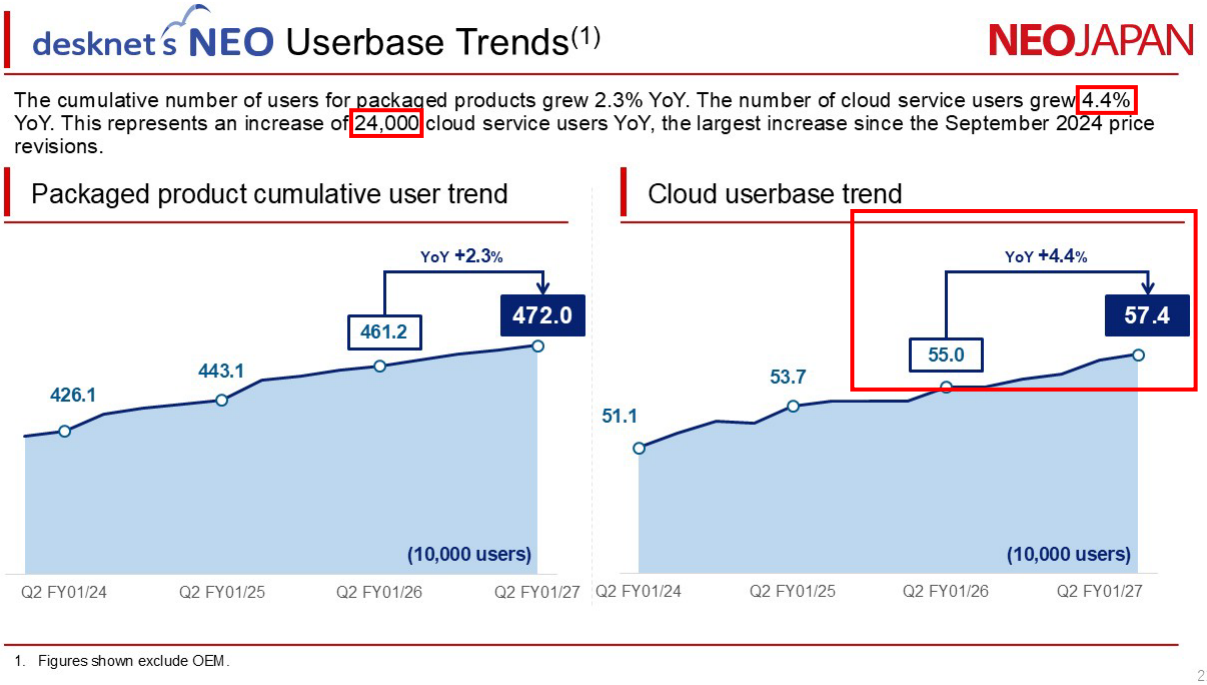
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■Disclosed on September 11, 2026:
Business Results for the First Six Months of the Fiscal Year Ending January 31, 2027

Page 21 (Before Correction)



Page 21 (After Correction)



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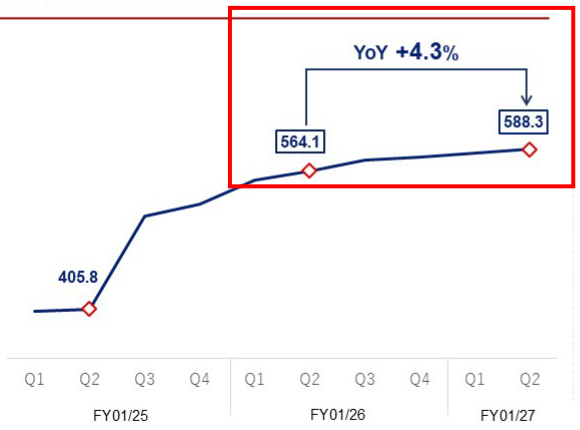
Page 26 (Before Correction)

Status of Indicators in Cloud Services

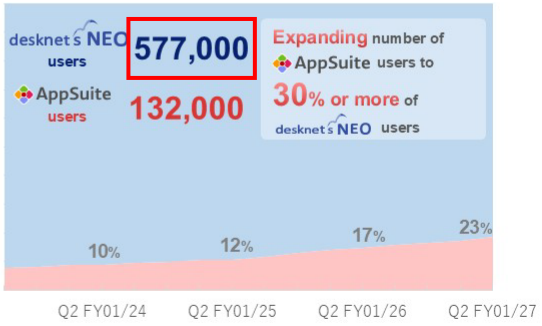
NEOJAPAN

Through cross-sales efforts, we are seeking to achieve continuing growth in ARPU.(1) We consider growing cross-sales for AppSuite to be an important growth strategy in these efforts. We aim to increase the number of AppSuite users to over 30% of desknet's NEO users.

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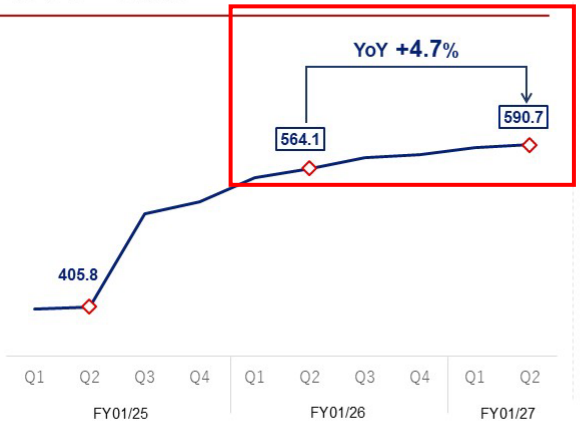
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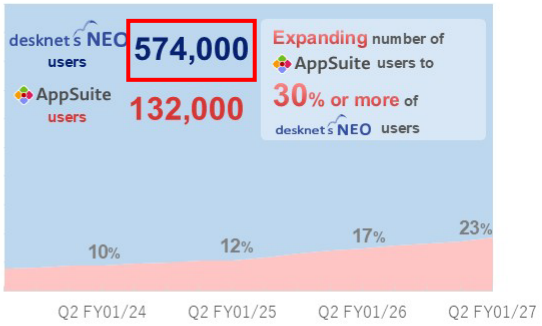
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