November 20, 2026

Company Name PLAID, Inc.
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Notice Regarding Revision of Consolidated Financial Results Forecasts

The Company hereby announces that at the Board of Directors meeting held on November 20, 2026, it resolved to revise its full-year consolidated earnings forecast for the fiscal year ending December 31, 2026, previously announced on August 13, 2026, as follows, based on the "Notice Regarding the Investigation Results of the Unauthorized Access to 'KARTE' and the Outlook for Service Resumption" released today.

1. Revision of Consolidated Financial Results Forecasts for the Fiscal Year Ending December 31, 2026
(From October 1, 2025 to December 31, 2026)

	Net sales	Adjusted operating income	Operating income	Ordinary income	Net income attributable to owners of parent	Net income per share
Previously Announced Forecast (A)	Millions of yen 20,800	Millions of yen 1,900	Millions of yen 1,600	Millions of yen 1,400	Millions of yen 600	Yen 14.62
Revised Forecast (B)	18,500	(600)	(900)	(1,100)	(2,000)	(48.88)
Amount of Change (B - A)	(2,300)	(2,500)	(2,500)	(2,500)	(2,600)	
Rate of Change (%)	(11.1)	—	—	—	—	
(Reference) Actual Results for Previous Fiscal Year (Fiscal year ended September 30, 2025)	13,396	1,632	1,431	1,380	1,099	26.99

2. Reasons for the Revision

On November 13, 2026, the servers for "KARTE," operated by the Company, were subjected to unauthorized access by a third party, which led us to suspend the "KARTE" servers. "KARTE" remains suspended at present, and we are aiming for a phased resumption of operations around mid-January 2027.

We will waive the usage fees for November and the duration of the service suspension. Consequently, as this is expected to result in a decrease in net sales and profits at all levels, we are revising downward our full-year consolidated earnings forecast for the fiscal year ending December 31, 2026.

For further details, please refer to the "Notice of Investigation Results Regarding Unauthorized Access to KARTE and Outlook for Service Resumption" released today.

Note 1: Our consolidated fiscal year under review is an irregular period of 15 months (from October 1, 2025 to December 31, 2026) because it is a transitional period due to the change in the end of our fiscal year.

Note 2: The earnings forecasts and other forward-looking statements contained in this document are based on

information currently available to us and on certain assumptions deemed reasonable by us. They are not intended as a promise by us that they will be achieved. Further, actual earnings, etc. may differ materially due to a variety of factors.