CORE CONCEPT TECHNOLOGIES INC.

News Release

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Core Concept Technologies Inc.

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Moving Away from Outsourcing: Aiming for 500 Annual Releases of Banking Applications CCT's Support for Staffing of IT Personnel Drives Fukuoka Financial Group's Digital Transformation

Core Concept Technologies Inc. (headquartered in Toshima City, Tokyo; Representative Director, President and CEO: Takeshi Kaneko; hereinafter referred to as "CCT") offers support for DX and support for staffing of IT personnel. CCT served as a partner of support for staffing of IT personnel for the DX project promoted by Fukuoka Financial Group, Inc. (headquartered in Fukuoka City, Fukuoka Prefecture; Representative Director and President: Hisashi Goto; hereinafter referred to as "FFG"), providing comprehensive support for the project by swiftly sourcing engineers ready to contribute immediately and establishing a follow-up system after deployment.

FFG is moving away from full outsourcing to external vendors and building an in-house system development framework based on agile development. In support of this transformation, CCT has continuously provided assistance by leveraging its extensive talent database and ability to deliver proposals quickly. For one of the in-house products—the personal banking app—CCT helped establish a development framework capable of delivering over 500 releases annually and supported the rapid growth of the DX Promotion Headquarters from approximately 10 members at its inception to a team of around 200 members.



From left: Miki Matsuno, Resources Consulting Department, Enterprise SI Division, Core Concept Technologies Inc.
Tatsuya Negami, Deputy Chief of DX Promotion Headquarters, Fukuoka Financial Group, Inc.
Yasuhiro Takei, Head of Resource Consulting Department, Enterprise SI Division, Core Concept Technologies Inc.
*Titles are at the time of interview.

■ Background

FFG, which operates throughout Kyushu and owns five banks, including Fukuoka Bank, Juhachi-Shinwa Bank, and Kumamoto Bank, established DX Promotion Headquarters directly under the president in 2022 to move away from "departmental optimization" and achieve company-wide reform. While they aimed to reform business processes and create new value, significant challenges remained within the development framework. At the core of these issues was the conventional waterfall development model combined with a system of outsourcing everything to external vendors. The waterfall model required a long period of time from requirement definition through development to release, and because it was difficult to make specification changes during development, there was a risk that products would become outdated by the time they were

released, failing to meet market conditions and customer needs. Furthermore, the system centered on outsourcing everything to external vendors revealed the challenge that every time new features were added or modifications were made, it incurred significant costs and took a great deal of time.
In light of these challenges, FFG adopted a policy of in-house system development with the goal of "delivering valuable solutions quickly," aiming to improve development speed and flexibility.
At the same time, an issue of securing engineers who could contribute immediately emerged as a new and urgent challenge to tackle for achieving this goal.

■CCT's support services and results
Leveraging our extensive talent database built on the broad business partner network "Ohgi" and our ability to respond quickly, CCT supported the project as a partner of support for staffing of IT personnel for FFG.

Description of major support

- Proposal and swift sourcing of engineers ready to contribute immediately, in line with FFG's in-house development policy and requirements
- Improving engineer performance and supporting retention through regular meetings and follow-ups after deployment
- Establishing a continuous communication system to enable early identification and resolution of issues

Results

- FFG has adopted development methodologies centered on agile development to enable in-house production of a variety of products. For one of the in-house products, a personal banking app, FFG has achieved over 500 releases per year. FFG has established a development structure capable of responding immediately to requests from customers and bank employees.
- In-house development enables flexible modifications and feature enhancements, establishing a continuous improvement cycle that would have been difficult to achieve through outsourcing.
- DX Promotion Headquarters has grown from approximately 10 members at its inception to a team of about 200 in just four years. It has established itself as the core organization driving digital transformation across FFG. System Solution Division, which handles in-house development, has also expanded into an organization with over 100 employees.

■Client Testimonial
Tatsuya Negami, Deputy Chief of DX Promotion Headquarters and Head of System Solution Division, Fukuoka Financial Group, Inc.
When we first started in-house development, we were facing a severe shortage of engineers and that is when we met CCT. Their ability to quickly introduce candidates who met our requirements, along with their system of regular follow-ups after deployment to address issues before they escalate, has been incredibly reassuring. Their support has exceeded our expectations both in terms of "speed" and "follow-up support."

■Future outlook
Going forward, FFG will focus on developing engineers capable of demonstrating their market value in the AI era, with the goal of evolving into an organization where transformation is driven autonomously on-site. The goal of DX Promotion Headquarters is to achieve a future where "the organization makes itself obsolete"—that is, a future where DX progresses naturally through on-site initiatives.

CCT will continue to support FFG's digital transformation efforts through support for staffing of IT personnel, while contributing to the medium- to long-term growth and strengthening the competitiveness of the company.

▼For details on this case, please click here.
https://www.cct-inc.co.jp/solution/case/9321

▼For the interview in our owned media "Koto Online," please click here.
DX Promotion Headquarters' goal is "on-site teams driving transformation autonomously": Fukuoka Financial Group's challenge to create a "bank of the future 10 years from now" by integrating technology and culture
https://www.cct-inc.co.jp/koto-online/archives/821

■About Fukuoka Financial Group, Inc.
Established in 2007, the group is one of Japan's largest regional banking groups in terms of total assets. It comprises five banks, including Fukuoka Bank, Juhachi-Shinwa Bank, and Kumamoto Bank, and operates across the entire Kyushu region. In addition to banking services, the group provides a wide range of financial solutions, including securities, leasing, M&A consulting, and IT-related services.

▼Click here to visit FFG's website.
https://www.fukuoka-fg.com/

■About Core Concept Technologies Inc.
CCT offers support for DX with a focus on the manufacturing, construction, and logistics industries, and support for staffing of IT personnel, which enables us to deal with a broad range of industries. Utilizing our DX development base "Orizuru" and the extensive business partner network "Ohgi," we comprehensively support customers from the definition of ideal state to technical verification, system construction, operation and maintenance, and in-house production.

For inquiries about this release

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