

[Translation]



October 15, 2026

To whom it may concern:

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**Notice Regarding Unauthorized Access to the Company's Service "@link"
and Temporary Suspension of the Service**

MEDLEY, INC. (the "Company") hereby announces that it has confirmed unauthorized access by a third party to the systems of "@link," the business support system for medical institutions provided by the Company, the "@link app" for patients, and related services (collectively, "@link Services"), as described below.

The Company is taking necessary measures to prevent further damage, including the temporary suspension of @link Services, and, in cooperation with an external specialist organization, is conducting an investigation to determine the cause and identify the scope of impact. The Company sincerely apologizes for the significant concern and inconvenience this has caused to all parties concerned.

Particulars

1. Background

On October 11, 2026, the Company received information from an external specialist organization indicating the possibility of unauthorized access by a third party and commenced an investigation. As a result, the Company confirmed unauthorized access by a third party.

During the period from receipt of the information until the temporary suspension of @link Services, the Company continued its investigation and implemented interim support measures to minimize the impact of the suspension on the operations of medical institutions and on patients. After taking these measures, the Company temporarily suspended the provision of @link Services late at night on October 14, 2026, in order to prevent further damage and to conduct further investigation.

The outlook for the resumption of @link Services will be announced based on the results of the investigation.

2. Scope of Impact

As a result of this matter, personal information of patients and other individuals registered in @link Services may have been leaked externally. The Company is currently investigating, with the cooperation of the external specialist organization, whether any leakage has occurred and its scope (including the categories of information that may have been leaked and the medical institutions concerned). The medical institutions that may be affected by the leakage are, at most, all medical institutions using @link Services (787 institutions).

3. Response to Relevant Authorities and Future Actions

The Company has reported this matter to the Personal Information Protection Commission of Japan and has consulted the police. The Company will continue its investigation in cooperation with the external specialist organization and, based on the results, will implement necessary additional measures and measures to prevent recurrence. The results of the investigation will be announced as soon as they become available.

4. Impact on Business Results

The impact of this matter on the consolidated business results of the Company's group for the fiscal year ending December 31, 2026, is expected to be minor. The Company will promptly disclose any matter requiring disclosure that arises in the future.

End