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November 18, 2026

To whom it may concern,

Company name:	OPEN Group, Inc.
Name of representative:	Tomomichi Takahashi, Representative Director (Securities Code: 6572; TSE Prime)
Inquiries:	Satoshi Matsui, Director (TEL. +81-3-6778-7588)

Notice Regarding Unauthorized Access to the Cloud Environment of a Consolidated Subsidiary

OPEN Group, Inc. (the "Company") hereby announces that it has confirmed unauthorized access by a third party to the cloud environment used to operate the services provided by OPEN Inc. ("OPEN"), a consolidated subsidiary of the Company, as described below.

Details

1. Background and Overview of the Incident

On November 16, 2026, OPEN detected a security alert in its cloud environment and commenced an investigation. As a result of the investigation, it was found that a third party had gained unauthorized access on November 12, 2026 to the cloud environment used to operate OPEN's services. Immediately after confirming the unauthorized access, OPEN isolated the affected environment, shut down cloud environments that were not in use as well as resources created by the attacker, and is proceeding with an investigation into the scope of the impact and with measures to prevent further damage.

2. Current Situation and Future Actions

Based on the investigation conducted to date, OPEN has confirmed that there was unauthorized access to the authentication server that stores information (authentication IDs and passwords) of customers using OPEN's "BizRobo!mini" service (approximately 560 companies and approximately 1,000 accounts). OPEN has also confirmed that there was unauthorized access to other servers and services in the same cloud environment, and is investigating the impact on the information stored therein.

OPEN has reported this incident to the Personal Information Protection Commission. Customers may continue to use "BizRobo!mini."

Should further investigation identify any new facts requiring public disclosure, the Company will promptly make an announcement.

3. Impact on Business Performance

The impact of this incident on the business performance of the Company and its subsidiaries (collectively, the "Group") is still under examination. If any material impact on the Group's future business results is identified, the Company will promptly disclose it.

The Company sincerely apologizes to its business partners and all other parties concerned for the considerable inconvenience and concern caused by this incident.

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