November 6, 2026

To whom it may concern,

Company name: Ryohin Keikaku Co., Ltd.
Representative: Satoshi Shimizu, President and Representative Director
(Code number 7453, Prime market of the Tokyo Stock Exchange)
Contact: Kenta Hochido, Executive Officer, Corporate Planning Office
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Temporary Suspension of the MUJI Online Store

Ryohin Keikaku Co., Ltd. has temporarily suspended MUJI Online Store in order to further strengthen security measures, with the highest priority placed on protecting customer information. This announcement provides an update to the notice titled “Notice Regarding the Potential Leakage of Customer Information” disclosed on November 4, 2026.

We sincerely apologize for any inconvenience this may cause to our customers.

1. Temporary Suspension of MUJI Online Store

MUJI Online Store is currently unavailable. We expect to resume operations within one to two days.
Please note that MUJI physical stores remain open and continue to operate as usual.

Services Currently Unavailable

MUJI Online Store Website

All services and functions are temporarily unavailable.

MUJI App

All services and functions are temporarily unavailable, except for the display of the MUJI Members barcode.

2. Impact on Financial Performance

We expect the impact on our financial performance to be limited.
Should any matters requiring disclosure arise in the future, we will promptly announce them.